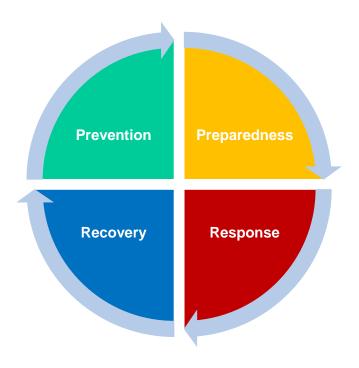


Community Emergency Plan



Last update: Apr. 04, 2024



Community Emergency Plan

2024

Table of Contents

1.	Purpose	1
2.	Scope	1
3.	Definitions	1
4.	Introduction	2
5.	NWT Emergency Management Framework	3
6.	Emergency Management Cycle	6
7.	Community Emergency Management Program	7
8.	Hazard Identification Risk Assessment	10
9.	Local Emergency Management Organization (LEMO)	12
10.	Partner Agencies	16
11.	Support Service Providers	17
12.	Incident Command System	17
13.	State of Local Emergency	21
14.	Emergency Response	23
15.	Evacuation	26
16.	Emergency Recovery	30
17.	Training	32
18.	Documentation	32
19.	References	33
20.	Development	33
21.	Revision History	34



Community Emergency Plan

2024

1. Purpose

1.1 The purpose of the *Community Emergency Plan* is to facilitate a prompt, coordinated, and comprehensive response to emergencies with the potential to affect Hay River operations and residents, both inside and outside THR boundaries.

2. Scope

- 2.1 The THR Community Emergency Plan is a requirement under the NWT Emergency Management Act and under the Emergency Management By-law.
- 2.2 The *Community Emergency Plan* applies to THR employees, the THR Local Emergency Management Organization (LEMO), and all Partner Agencies involved in emergency prevention, preparation, response, and recovery.

3. Definitions

Emergency

An urgent, abnormal event that demands prompt coordination of resources to mitigate serious risk.

Emergency Management

The mitigation of emergency-associated risk through the prevention, preparedness, response, and recovery cycle.

Emergency Operations Centre (EOC)

The physical location from which emergency response is coordinated.

Incident Command System

A standardized and scalable emergency management framework that enables multiple agencies to operate within a common organizational structure.

Local Authority

The elected council of a community government, responsible for community emergency management.

NWT Emergency Management Organization (NWT EMO)

The body responsible for coordinating territorial and regional level emergencies and assisting with local emergencies.

Partner Agency

An external organization with emergency management responsibilities assigned under the Community Emergency Plan (e.g., government bodies, emergency services, businesses).



Community Emergency Plan

2024

Regional Emergency Management Organization (REMO)

The regional portion of the NWT EMO, resident in the five regional GNWT Department of Municipal and Community Affairs (MACA) regional offices.

Risk

The chance of harm (the product of probability and severity).

State of Local Emergency

A declaration by the Local Authority that an emergency exists in the community, triggering the activation of the Community Emergency Plan.

Support Service Provider

A local organization that may be required to operate during evacuation to provide goods and services to emergency responders.

Territorial Emergency Management Organization (TEMO)

The territorial portion of the NWT EMO, resident in the Public Safety Division of the GNWT Department of Municipal and Community Affairs (MACA).

Vulnerable Populations

Residents who require special consideration, support, and attention during evacuation.

4. Introduction

4.1 Town of Hay River

- The town of Hay River, located at 60° 49' N, 115° 48' W, sits on the south shore of Great Slave Lake within the boreal forest. Hay River is approximately 1,050 highway km north of Edmonton, Alberta.
- Hay River is accessible year round by air; via the Merlyn Carter Airport, float plane, and helicopter; and by road via the Mackenzie Highway system, which provides access to Alberta and British Columbia.
- The town of approximately 3,800 people is governed by a mayor and eight councillors, with the administration led by a Senior Administrative Officer.
- The Town of Hay River (THR) maintains a Protective Services Department that includes fire service, ambulance service, rescue, emergency management, and by-law enforcement.

4.2 Emergency Management

- An emergency is an abnormal and urgent situation that presents a risk of serious harm to people, property, environment, systems, and/or operations.
- o Emergencies often present unique and challenging circumstances, such as:
 - Additional high-risk hazards;
 - Limited resources (i.e., communications, time, materials, personnel);



Community Emergency Plan

2024

- · Heightened stress levels; and
- Coordination of various response agencies and personnel.
- o Emergencies demand prompt, structured, and sustained response to mitigate risk.
- Emergency Management is the mitigation of emergency-associated risk through the prevention, preparedness, response, and recovery cycle.
- Community emergencies will happen; therefore a Community Emergency Management Program is required (<u>refer to section 7</u>).

5. NWT Emergency Management Framework

5.1 Responsibilities

- Under the NWT Emergency Management Act, emergency management in the NWT is a shared responsibility between:
 - The Government of the Northwest Territories (GNWT);
 - Local Authorities (i.e., community governments);
 - Partner Agencies (e.g., government bodies, emergency services, businesses), and
 - · Individuals.

5.2 Role of the GNWT

- The NWT Emergency Management Organization (NWT EMO), established under the NWT Emergency Management Act, consists of:
 - The Territorial Emergency Management Organization (TEMO):
 - The territorial portion of the NWT EMO, situated within the Public Safety Division of the GNWT Department of Municipal and Community Affairs (MACA);
 - Led by a MACA employee under direction of the Minister; and
 - Responsible for territorial emergency response, as well as to support the emergency management activities of REMO and Local Authorities; and
 - Five Regional Emergency Management Organizations (REMO):
 - The regional portion of the NWT EMO, situated in each of the MACA regional offices: Dehcho (Fort Simpson), Inuvik, North Slave (Yellowknife), Sahtu (Norman Wells), and South Slave (Fort Smith);
 - Led by MACA Regional Superintendents; and
 - Responsible for regional emergency response, as well as to support the emergency management activities of TEMO and Local Authorities.
- The NWT EMO is responsible to:
 - Lead the GNWT in the coordination of emergency management activities;

Hay River

Town of Hay River

Community Emergency Plan

2024

- Support the emergency management activities of Local Authorities; and
- Coordinate, or assist in, the response of GNWT and public agencies to emergencies.

5.3 Role of Local Authorities

- Under the NWT Emergency Management Act.
 - The elected council of a community government is considered the Local Authority.
 - The Local Authority is responsible for community emergency management.
 - The Local Authority shall:
 - Establish and maintain a Local Emergency Management Organization (LEMO);
 - Appoint a LEMO Coordinator to lead the LEMO;
 - Ensure the development, implementation, and annual maintenance of a *Community Emergency Plan*; and
 - Ensure the current *Community Emergency Plan* is provided annually to the Head of the NWT EMO (through the REMO).
 - The Local Authority has the power to:
 - Declare, renew, and terminate a State of Local Emergency;
 - Establish agreements with outside agencies and make payments for the provision of services for emergency management;
 - Conduct or authorize emergency management both inside and outside the community;
 - Authorize the temporary engagement of volunteers to carry out emergency management;
 - Evacuate the community, in whole or in part, and to restrict access back into the community due to safety risks or compromised critical infrastructure; and
 - Delegate any of its powers and duties under the NWT Emergency Management
 Act to the LEMO or LEMO Coordinator, except for the power to
 declare/renew/terminate a State of Local Emergency.

5.4 Role of Partner Agencies

- A Partner Agency is an external organization with emergency management responsibilities assigned under the *Community Emergency Plan* (refer to section 10).
- A Partner Agency may play a supporting role by:
 - Having responsibility for critical infrastructure and providing updates on impacts or recovery during emergency; or
 - Contributing to overall emergency management.

HayRiver

Town of Hay River

Community Emergency Plan

2024

 A Partner Agency may take the lead on routine emergencies within their areas of responsibility (e.g., GNWT Department of Environment & Climate Change during a wildfire).

5.5 Role of Individuals

- All residents have a responsibility to themselves and their families to be prepared for emergencies. This includes:
 - Reviewing the THR Community Emergency Plan;
 - Understand how and where THR will share emergency information;
 - Making a household emergency plan that covers how to stay informed on emergencies, how to stay connected with loved ones, a location to evacuate to if required to leave home or the community, and how to care for pets;
 - Maintaining an emergency kit and grab-and-go bag for use if evacuation is required with little warning; and
 - Protecting property and obtaining insurance.

5.6 Requesting GNWT Support

- When an emergency is too large or complex to handle at the local level, the Local Authority shall request assistance from the REMO.
 - As a South Slave community, Hay River is supported by the South Slave REMO.
 - The emergency response remains under the direction and control of the Local Authority, with the following exceptions:
 - Should the Local Authority become overwhelmed or the emergency extends beyond community boundaries, the REMO may take some or all responsibility for direction and control of the emergency response.
 - Should an event impact a large area involving more than one community or region, or exceed the capacity of Local Authorities, the Minister of MACA may impose territorial control over the emergency response by declaration of a State of Emergency. At this point the NWT EMO takes responsibility for direction and control of the emergency response.
- When required, a REMO can request assistance from the TEMO.
- When required, the TEMO can request assistance from other provinces, other territories, and/or the federal government.

5.7 Further Information

• For more information on emergency management in the NWT refer to the <u>Northwest</u> Territories Emergency Plan.



Community Emergency Plan

2024

6. Emergency Management Cycle

6.1 <u>Description</u>

- Emergency Management is conducted through a four-step cycle:
 - Prevention;
 - Preparedness;
 - Response; and
 - Recovery.
- The cycle repeats to ensure continuous improvement.

6.2 Stage 1: Emergency Prevention

- Prevention refers to the measures taken to help prevent the occurrence of, and mitigate the impact of, emergencies.
- o THR employs a number of methods to help prevent or mitigate emergencies, such as:
 - Fire breaks, community fire bans, public education, and fire smarting to reduce wildfire risk; and
 - Placing physical barriers such as berms and dikes, elevating structures, installing secondary flood prevention devices in buildings, and sandbagging to reduce flooding risk.

6.3 <u>Stage 2: Emergency Preparedness</u>

- Preparedness refers to the measures taken to ready the community to address any emergency through structured planning, training, resource management, and exercises.
- The goal of preparedness is to minimize response time and reduce the impact of an emergency.
- At the core of emergency preparedness is a comprehensive Community Emergency Management Program (refer to section 7).

6.4 Stage 3: Emergency Response

- Response refers to the activation of the Community Emergency Plan to mitigate the risks presented by an emergency until the emergency no longer exists (i.e., putting emergency planning into action) (refer to section 14).
- An effective response requires prompt and coordinated deployment of resources to mitigate risk and minimize harm to people, property, environment, systems, and operations.
- Goals of emergency response include protecting the health & safety of responders and residents, protecting infrastructure and property from damage, protecting the environment, and reducing economic and social losses.



Community Emergency Plan

2024

- Emergencies introduce additional stress, challenges, and high-risk hazards, making careful adherence to health & safety practices and procedures crucial during an emergency.
- Response includes:
 - Declaring the emergency;
 - Following the Community Emergency Plan;
 - Conducting evacuations;
 - Protecting critical infrastructure and property within THR boundaries;
 - Communicating effectively with responders, media, and the public; and
 - Terminating the emergency once all risk has been adequately mitigated.

6.5 Stage 4: Emergency Recovery

- Emergencies can cause physical and psychological trauma, infrastructure and property damage, displacement of residents, service disruption, and environmental damage.
- Recovery refers to the measures required to restore conditions to an acceptable level following an emergency (<u>refer to section 16</u>). Recovery can be a long-term process involving returning to and rebuilding a changed community.
- The effectiveness of existing preventive measures, the Community Emergency Plan, and the emergency response shall be assessed, as well as the financial impact of the event. This shall be followed by a return to the Emergency Prevention and Emergency Preparedness stages to continue the Emergency Management cycle and implement program improvements.

7. Community Emergency Management Program

7.1 Program Composition

- The THR Community Emergency Management Program is comprised of the following documents:
 - Emergency Management By-law, and
 - Community Emergency Plan and associated forms.

7.2 Emergency Management By-law

- The Emergency Management By-law, in accordance with the NWT Emergency Management Act and the NWT Cities, Towns and Villages Act, defines Council's role in community emergency management:
 - Identifies Council as the Local Authority;
 - Establishes the Local Emergency Management Organization (LEMO) (<u>refer to section 9</u>);



Community Emergency Plan

2024

- Appoints the Senior Administrative Officer as the LEMO Coordinator;
- Delegates responsibility for development and maintenance of the Community Emergency Plan to the LEMO Coordinator;
- · Delegates responsibility for emergency response to the LEMO; and
- Identifies Council as the sole body authorized to declare, renew, and/or terminate a State of Local Emergency.

7.3 Community Emergency Plan

- o The Community Emergency Plan:
 - Defines THR's emergency management structure and processes;
 - Provides procedures for responding to specific emergencies, evacuating residents, hosting evacuees, and using volunteers.
 - Is trained on, tested, and maintained.
- Table 1 identifies the associated forms, which are tools for specific response requirements.

Table 1: Community Emergency Plan Forms		
Form	Purpose	
Form EP-01:	 Used by Council for emergency declaration, renewal, and termination. 	
State of Local Emergency	 Provided by the LEMO Coordinator to the Head of the NWT EMO. 	
Form EP-02: Partner Agency Agreement	 Used to document commitment from external agencies to support THR in emergency management. 	
	 Contains contact information for parties that may be required during emergency response: 	
	THR Council;	
Form EP-03:	 LEMO members; 	
Emergency Contacts	THR staff;	
	 Partner Agencies; and 	
	 Support Service Providers. 	
	 This form is for LEMO use only. It is not for public distribution, as it contains confidential contact information. 	



Community Emergency Plan

2024

Table 1: Community Emergency Plan Forms			
Form	Purpose		
Form EP-04: Construction Equipment Resource List	Lists equipment available from local construction contractors.		
Form EP-05: LEMO Meeting	 Used by Scribe to document LEMO Meeting minutes. 		
Form EP-06: LEMO Position Checklists	 Used by LEMO members to track completion of tasks. 		
Form EP-07: Partner Agency Position Checklists	 Used by Partner Agencies to track completion of tasks. 		
Form EP-08: Volunteer Sign-up	 Used to register members of the public as volunteers. 		
Form EP-09: Volunteer Registry	List of all volunteers.		
Form EP-10: Evacuee Sign-up	Used to register evacuees.		
Form EP-11: Evacuee Registry	List of all evacuees.		
Form EP-12: Evacuation Plan Checklist	 Checklist to follow when evacuation of residents is required. 		
Form EP-13: Evacuation Notifications	 Template wording used in evacuation notices, alerts, orders, and all-clears. 		
Form EP-14: Evacuation Centre Checklist	Checklist to follow when hosting evacuees.		
Form EP-15: Emergency Debrief	 Used by LEMO Coordinator to document Emergency Debrief Meetings and tabletop exercises. 		



Community Emergency Plan

2024

Table 1: Community Emergency Plan Forms			
Form	Purpose		
o Form EP-16.01: Response	e Procedure – All Hazards		
o Form EP-16.02: Response	e Procedure – Critical Service Interruption		
o Form EP-16.03: Response	e Procedure – Flood		
o Form EP-16.04: Response	e Procedure – Hazardous Materials Spill		
o Form EP-16.05: Response	e Procedure – Human Disease		
o Form EP-16.06: Response	e Procedure – Severe Weather		
o Form EP-16.07: Response	e Procedure – Structural Fire		
o Form EP-16.08: Response	e Procedure – Transportation Incident		
o Form EP-16.09: Response	e Procedure – Wildfire		

8. Hazard Identification Risk Assessment

8.1 Description

- As part of the NWT Emergency Management Program, the NWT Hazard Identification Risk Assessment (HIRA) determines the potential emergencies of greatest risk to people, property, environment, and economy at both a territorial and a regional level.
- Emergencies are assigned a risk score and are ranked by risk level, allowing a focus of resources on the highest risk hazards when developing emergency management strategies.

8.2 Ranking of Emergencies

 The NWT HIRA identified and ranked twenty potential emergencies for the South Slave Region (see Table 2).

Table 2: South Slave Region Hazard Summary (from NWT HIRA)				
Risk Level	Emergency			
Extreme	1. Flood			
High	2. Wildfire			
	Critical services – power/fuel interruption			
	Transportation incident – road/ice road closure			
Medium	5. Human disease (pandemic/epidemic)			
wealum	Severe weather – extreme cold			
	7. Hazardous materials – spill			
	8. Severe weather – snowstorm/windstorm			



Community Emergency Plan

2024

Table 2: South Slave Region Hazard Summary (from NWT HIRA)			
Risk Level Emergency			
9. Earth movement – erosion			
	10. Structural fire		
	11. Transportation incident – aircraft incident		
12. Snow load hazard			
	13. Critical services – water services interruption		
	14. Hazardous materials – explosion		
Low	15. Earth movement – permafrost degradation		
LOW	16. Public safety – cyber security		
	17. Animal disease		
	18. Public safety – social action		
Negligible	19. Earth movement – earthquake		
Negligible	20. Space debris		

8.3 <u>Emergency Response Procedures</u>

- THR has adopted the South Slave Region HIRA.
- Emergency response procedures shall be developed for all extreme, high, and medium risk level emergencies, with the following exceptions:
 - Emergencies with similar response plans shall be addressed in a single procedure:
 - Severe weather hazards (extreme cold, snowstorm/windstorm);
 - Transportation incidents (road, aircraft); and
 - Critical services interruptions (power fuel, water).
 - A general All Hazards response procedure shall be developed to address emergencies for which no specific response plan exists, which shall include earth movement (erosion), snow load hazard, and all low and negligible risk level emergencies listed in Table 2.
- Response procedures shall be maintained as part of the annual *Community Emergency Plan* review and approval process (<u>refer to section 9.3</u>).

Town of Hay River Community Emergency Plan

2024



9. Local Emergency Management Organization (LEMO)

9.1 Membership

- The THR Local Emergency Management Organization (LEMO) is comprised of eight regular members:
 - Senior Administrative Officer (SAO) (LEMO Coordinator).
 - Assistant SAO.
 - Council Administrator (meeting scheduling and minutes).
 - · Director of Finance.
 - Director of Protective Services.
 - Director of Public Works & Services.
 - · Director of Recreation & Community Services.
 - Member of Council (liaison between LEMO and Council).
- Additional members (i.e., Partner Agencies and THR staff members) may be added to the LEMO on a temporary basis, as required during the various phases of emergency management.
 - Local Indigenous governments, Hay River Health & Social Services Authority, and any other Partner Agencies deemed necessary shall be invited to participate in LEMO Preparedness Planning meetings.
 - During emergency response, those Partner Agencies with response roles shall be invited to participate in LEMO response meetings.
- During emergency response, LEMO members may be assigned to specific Incident Command System positions (refer to section 12.3).

9.2 Purpose

- The LEMO has two main responsibilities:
 - Community Emergency Plan management; and
 - Emergency response and recovery.

9.3 Responsibility 1: Community Emergency Plan

- The first responsibility of the LEMO, led by the LEMO Coordinator, is management of the Community Emergency Plan, which involves:
 - Developing, implementing, and annually maintaining the *Community Emergency Plan*:
 - Holding regular emergency planning LEMO Meetings;
 - Monitoring existing or potential risk conditions;



Community Emergency Plan

2024

- Identifying and implementing mitigation measures for emergencies identified in the Community Emergency Plan;
- Identifying and entering into agreements with potential Partner Agencies (<u>refer to section 10</u>);
- Conducting tabletop exercises to test and practice using the *Community Emergency Plan* (refer to section 9.6); and
- Providing public awareness forums and/or materials to residents ahead of high-risk periods.
- The Community Emergency Plan shall be reviewed and updated annually:
 - Current versions of all reference documents (<u>refer to section 19</u>) shall be reviewed for changes;
 - LEMO members shall review the *Community Emergency Plan* and associated forms and provide update recommendations to the LEMO Coordinator;
 - Partner Agencies shall be invited to review and comment on the *Community Emergency Plan*;
 - The LEMO Coordinator shall accept or deny suggested updates and finalize the draft *Community Emergency Plan*; and
 - The LEMO Coordinator shall submit the *Community Emergency Plan* to Council for approval.
- The approved Community Emergency Plan shall be:
 - Provided annually to the Head of the NWT EMO (through the REMO);
 - Posted to the THR website with all sensitive components removed; and
 - Provided to all LEMO members and Partner Agencies.

9.4 Responsibility 2: Emergency Response & Recovery

- The second responsibility of the LEMO, led by the LEMO Coordinator, is emergency response (<u>refer to section 14</u>) and recovery (<u>refer to section 16</u>), which involves:
 - Notifying Council, through the LEMO Coordinator, of a potential emergency;
 - Upon Council's declaration of a State of Local Emergency (<u>refer to section 13</u>), holding a LEMO Meeting to:
 - Activate the Community Emergency Plan;
 - Assign an Incident Commander;
 - Assign LEMO members to the required Incident Command System positions (refer to section 12.3); and
 - Initiate emergency response;
 - Notifying the Head of the NWT EMO of emergency declaration, renewal, and termination through the South Slave REMO;



Community Emergency Plan

2024

- Notifying the public of an emergency and keeping them informed throughout;
- Adhering to the Community Emergency Plan during emergency response;
- Requesting support from Partner Agencies and Support Service Providers as required;
- Requesting assistance from the REMO as required;
- Logging all actions taken and associated costs;
- Maintaining ongoing communication with Council and the REMO;
- Advising Council to terminate the State of Local Emergency;
- Assessing safety and essential services in the community prior to allowing residents to access affected areas; and
- Initiating the recovery phase.

9.5 LEMO Coordinator

- As the leader of the LEMO, the LEMO Coordinator has several specific responsibilities:
 - Ensuring the Community Emergency Plan is:
 - Reviewed, updated, and approved by Council annually;
 - Posted to the THR website (with all sensitive components removed);
 - Provided annually to the Head of the NWT EMO;
 - Provided annually to all Partner Agencies; and
 - Tested annually through emergency response exercises (refer to section 9.6);
 - Ensuring LEMO members are trained (<u>refer to section 17</u>);
 - Scheduling and chairing regular LEMO planning meetings;
 - Developing and implementing public awareness and education initiatives such as:
 - Emergency preparedness information:
 - Making a household emergency plan;
 - Planning for animal care;
 - Preparing an emergency kit and a grab-and-go bag;
 - Reviewing the THR Community Emergency Plan; and
 - Understanding how and where THR will share emergency information; and
 - Evacuation procedure information.
 - Notifying Council of a potential emergency;
 - When a State of Local Emergency is declared:
 - Holding a LEMO Meeting to:



Community Emergency Plan

2024

- Activate the Community Emergency Plan;
- Assign an Incident Commander;
- Delegate certain LEMO leadership duties to the Incident Commander (e.g., leading the LEMO during response, notifying all agencies involved in the response, communicating with the REMO);
- Providing notification of emergency declaration, renewal, and termination to:
 - All involved Partner Agencies;
 - The public; and
 - The Head of the NWT EMO, by forwarding a copy of Form EP-01: State of Local Emergency to the South Slave REMO; and
- Updating Council regularly on emergency response progress and spending.

9.6 Tabletop Exercises

- A tabletop exercise is a discussion-based emergency simulation in which LEMO members go through the tasks that they would be responsible for in a real emergency.
- The purpose of emergency response exercises is for the LEMO to:
 - Practice using the Community Emergency Plan;
 - Test the effectiveness of the Community Emergency Plan;
 - Identify required improvements to the Community Emergency Plan;
 - Improve emergency response; and
 - Validate the Community Emergency Plan.
- Other benefits include:
 - Training staff;
 - Testing and validating procedures;
 - Clarifying roles and responsibilities;
 - Identifying gaps in planning, resources, and training; and
 - Improving inter-organizational coordination and communications.
- Tabletop exercises shall:
 - Be held annually;
 - Be coordinated by the LEMO Coordinator;
 - Be attended by all available LEMO members;
 - · Close with a discussion of successes and lessons learned; and
 - Be documented on Form EP-15: Emergency Debrief.
- Partner Agencies may be invited to participate in emergency response exercises.

HayRiver

Town of Hay River

Community Emergency Plan

2024

10. Partner Agencies

10.1 Description

- To ensure the most effective response to emergencies, all available community resources need to be considered as part of emergency management. This includes GNWT departments, Indigenous governments, crown corporations, emergency services, private sector companies, and non-government organizations (e.g., churches, service clubs, volunteer organizations).
- A Partner Agency is an external organization with emergency management responsibilities assigned under the Community Emergency Plan.
 - Partner Agencies may have jurisdiction, facilities, expertise, services, and/or resources required for emergency management.
 - Examples of potential partner agencies include government departments, first responders, health & social services authorities, utilities, communications companies, local businesses with relevant expertise and equipment.

10.2 Partner Agency Agreements

- A Partner Agency Agreement is a written agreement between THR and a Partner Agency.
 - While not legally binding, the agreement provides a commitment and assurance of support to THR for emergency management (i.e., prevention, preparedness, response, and/or recovery).
 - Support may include facilities, expertise, services, and/or resources.
 - Partner Agency Agreements strengthen THR's emergency management capabilities through the inclusion of Partner Agencies in various phases of emergency management such as planning and coordination meetings, Community Emergency Plan maintenance, emergency response exercises, and emergency response.
- The Local Emergency Management Organization (LEMO) shall endeavour to establish written agreements with all Partner Agencies.
 - Agreements shall be documented on Form EP-02: Partner Agency Agreement.
 - Agreements shall indicate the type of support available and the process to activate support.

10.3 Partner Agencies Without Agreements

- While written Partner Agency Agreements are preferred, it is recognized that not all Partner Agencies may sign an agreement.
- Organizations that provide verbal commitment of support, but do not sign written Partner Agency Agreements, shall be considered as Partner Agencies.



Community Emergency Plan

2024

10.4 List of Partner Agencies

 Contact information, product/service descriptions, and agreement expiry dates for all Partner Agencies shall be listed in Form EP-03: Emergency Contacts.

10.5 Requests for Assistance

- Participation from, or services of, required Partner Agencies shall be requested by the LEMO as required for emergency management.
- Partner Agencies may be temporarily added to the LEMO during emergency response.

11. Support Service Providers

11.1 Description

 A Support Service Provider is a local organization that may be required to operate during evacuation to provide goods and services to emergency responders (e.g., food, fuel, and medicine providers).

11.2 List of Support Service Providers

- The Local Emergency Management Organization (LEMO) shall proactively identify local service providers that may be required to remain in operation during evacuation.
- Contact information and service descriptions for all Support Service Providers shall be listed in Form EP-03: Emergency Contacts.
- Form EP-04: Construction Equipment Resource List lists construction equipment available locally.

11.3 Ensuring Level of Service

- When an Evacuation Alert or an Evacuation Order have been issued, the LEMO shall:
 - Consult the list of Support Service Providers in Form EP-03: Emergency Contacts;
 - Using Form EP-12: Evacuation Plan Checklist, determine which Support Service Providers are required to remain in the community to support emergency responders; and
 - Contact the Support Service Providers to arrange for the required level of service.

12. Incident Command System

12.1 Description

 The Incident Command System (ICS) is a standardized and scalable emergency management framework that enables multiple agencies to operate within a common organizational structure.



Community Emergency Plan

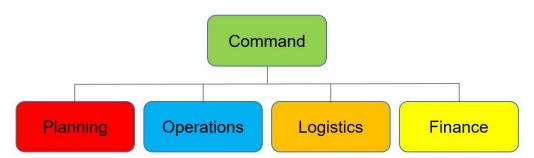
2024

- The Local Emergency Management Organization (LEMO), the NWT EMO, and many other municipal, provincial, territorial, national, and international organizations use ICS for emergency response.
- ICS provides:
 - Activation of only those positions required to manage a particular emergency;
 - Timely assignment of personnel with required training and expertise to critical functions;
 - Management structure and language common to all emergency responders;
 - A flexible organizational structure capable of responding to all levels of emergencies from simple to complex; and
 - A scalable/expandable organizational structure that can grow or shrink quickly in response to changing requirements of an emergency.

12.2 ICS Structure

- During emergency response, the LEMO shall be organized according to the ICS structure.
- ICS breaks response into five primary management functions, enabling effective span of control and unity of command (see Figure 1):
 - Command (overall responsibility);
 - Finance (manages finances);
 - Logistics (material support);
 - · Operations (tactical actions); and
 - Planning (action plans).

Figure 1: ICS Structure





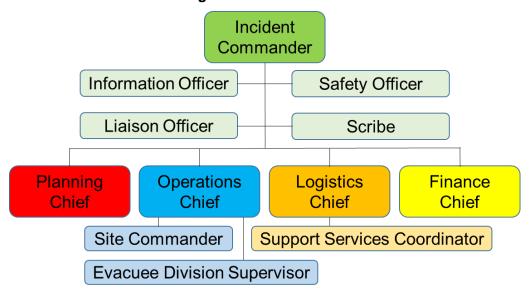
Community Emergency Plan

2024

12.3 ICS Positions

 Those involved in emergency response shall be assigned positions within the ICS structure (see Figure 2).

Figure 2: ICS Positions



- o Reporting relationships during emergency response may differ from normal operations.
- The Incident Commander shall:
 - Assign LEMO members to only those positions that are relevant to the particular emergency response;
 - · Reassign members as required;
 - Expand/contract the LEMO as required; and
 - Ensure positions are identified on Form EP-05: LEMO Meeting.
- Partner Agencies may be temporarily included in the LEMO during emergency response.
 - Services of required Partner Agencies shall be requested by the LEMO (contact information is found in *Form EP-03: Emergency Contacts*).



Community Emergency Plan

2024

 Table 3 identifies ICS positions, responsibilities, and the LEMO members that normally fill each position.

Table 3: ICS Positions			
Member	Responsibilities		
Incident Commander	 Lead emergency response, evacuation. Typically filled by <u>Senior Administrative Officer</u> or <u>Director of Protective Services</u>. 		
Information Officer	 Media and public messaging. Typically filled by <u>Assistant Senior Administrative</u> <u>Officer</u>. 		
Liaison Officer	Coordinate Partner Agencies.Typically filled by <u>Senior Administrative Officer</u>.		
Safety Officer	 Monitor onsite safety. Typically filled by <u>Protective Services Specialist</u>.		
Scribe	Meeting coordination and minutes.Typically filled by <u>Council Administrator</u>.		
Planning Chief	Response planning.Typically filled by <u>Incident Commander</u>.		
Operations Chief	 Carry out plan, tactical action. Typically filled by <u>Director of Protective Services</u> or <u>Deputy Fire Chief</u>. 		
Site Commander	 Manage onsite response. Typically filled by <u>Fire Dept. Senior Ranking Officer</u>.		
Evacuee Division Supervisor	 Evacuee hosting & transportation coordination. Typically filled by <u>Director of Rec. & Community Serv</u>. 		
Logistics Chief	 Supplies and services, information tech, volunteers. Typically filled by <u>Director of Public Works & Services</u>. 		
Support Services Coordinator	 Engages Support Service Providers for evacuations. Typically filled by <u>Tourism Coordinator</u>. 		
Finance Chief	Contracts, payments, tracking, reporting.Typically filled by <u>Director of Finance</u>.		



Community Emergency Plan

2024

13. State of Local Emergency

13.1 Description

- A State of Local Emergency is a declaration by the Local Authority that an emergency exists in the community, triggering the activation of the *Community Emergency Plan*.
- o Only Council (i.e., the Local Authority) is authorized to declare emergencies.
- o If Council is unable to act, the Mayor may act on Council's behalf.

13.2 Purpose

- Declaring a State of Local Emergency provides additional powers to the Local Emergency Management Organization (LEMO) to do everything necessary, for the duration of the order, to respond to an emergency.
- Examples include:
 - Reallocating resources from regular operations to the emergency response (i.e., workers, equipment, time, funds);
 - Evacuating all or part of a community;
 - Restricting access to affected areas;
 - Acquiring or using land or property, whether private or public;
 - Authorizing or requiring qualified individuals to provide services or assistance;
 - Removing or demolishing vegetation, structures, equipment, or vehicles; and/or
 - Authorizing any person, at any time, to exercise any power listed above.

13.3 Declaration Procedure

- Emergencies shall be declared as follows (pursuant to section 28 of the NWT Cities, Towns and Villages Act):
 - Upon notification that an emergency is anticipated or has occurred, the Senior Administrative Officer (SAO) shall inform Council (e.g., by email or phone).
 - Council shall hold an Emergency Council Meeting as soon as reasonably possible.
 Any Council member may call the meeting. The Councillor who calls the meeting, or the SAO, shall:
 - Notify the Mayor and as many Council members as reasonably possible of the meeting subject and location; and
 - Provide as much public notice of the meeting as reasonably possible.
 - At the Emergency Council Meeting:
 - Council members who attend constitute a quorum, regardless of number.
 - If the Mayor or Deputy Mayor are not present, the meeting shall be chaired by another member of Council.



Community Emergency Plan

2024

- Council may only transact business relating to the emergency.
- If satisfied that an emergency exists or may exist within the community, Council
 may, by resolution, declare a State of Local Emergency to exist in all or part of
 the community.
 - Form EP-01: State of Local Emergency shall be used to document the declaration.
 - The declaration shall identify the nature of the emergency, the area of the community affected, and the budget approved for the emergency response.
- Declaration of a State of Local Emergency authorizes the activation of the THR Community Emergency Plan and any powers conferred under the Plan.

13.4 Declaration Renewal & Termination

- An emergency expires when terminated by Council, or after seven days whichever comes first.
- Council may renew a declaration of a State of Local Emergency before its expiry, subject to approval by the Minster of MACA.
 - Form EP-01: State of Local Emergency shall be used to document the renewal, as well as any changes to the area affected and the approved budget.
- When the emergency risk has been adequately mitigated, Council shall terminate the declaration of a State of Local Emergency.
 - Form EP-01: State of Local Emergency shall be used to document the renewal.
- The Minister of MACA may cancel a declaration of a State of Local Emergency at any time the Minister considers appropriate.

13.5 Notifications

- When a State of Local Emergency is declared, renewed, or terminated, the LEMO Coordinator shall ensure the following parties are notified as soon as reasonably possible:
 - The Head of the NWT EMO, by forwarding a copy Form EP-01: State of Local Emergency to the South Slave REMO.
 - · All agencies involved in the response; and
 - The public (i.e., the majority of the population of the area affected), using any means of communication necessary. Communication options include:
 - NWT Alert:
 - Operated by the NWT EMO.
 - Part of the national public alerting system "Alert Ready;"
 - Provides critical and potentially life-saving emergency alerts to NWT residents through cell phones, radio, and television (including information on risk, protective measures, and instruction); and

Town of Hay River River Community Emergency Plan

2024



- Use shall be requested from the REMO;
- THR Emergency Management Email System;
- THR Facebook account (https://www.facebook.com/townofhayriver); and
- THR website (www.hayriver.com).

14. Emergency Response

14.1 Emergency Operations Centre

- The Emergency Operations Centre (EOC) is the physical location from which emergency response is coordinated:
 - The primary EOC location is the Town Hall.
 - The alternate EOC location is the Emergency Services Building.
 - In the event both EOC locations are compromised by the emergency, a virtual EOC shall be used.
- Local Emergency Management Organization (LEMO) Meetings for emergency response shall be held at the EOC.
- The EOC shall have suitable space for the LEMO to meet, access to reliable communications (including Internet), and a source of backup power (where possible).
- Members of the media and the public are not permitted to access the EOC.
- The EOC shall be equipped with hard copies of the following documents:
 - · Community Emergency Plan and associated forms;
 - Emergency Management By-law;
 - NWT Cities, Towns & Villages Act;
 - NWT Emergency Management Act; and
 - NWT Emergency Plan.
- The EOC shall be equipped with the following equipment:
 - Community maps (including flood risk map, road map, satellite image map);
 - Remote communications equipment (including satellite phones, handheld radio equipment);
 - Notebooks and pens;
 - A laptop computer;
 - Guest WIFI with passcode; and
 - Keys to the alternate EOC location.
- Members of the media and the public shall not be permitted to access the EOC.



Community Emergency Plan

2024

14.2 <u>LEMO Meetings During Emergency Response</u>

- Upon declaration of an emergency by Council, the LEMO Coordinator shall:
 - Call and chair a LEMO Meeting;
 - Appoint a scribe to take LEMO Meeting minutes using Form EP-05: LEMO Meeting;
 - Refer to the *Community Emergency Plan* and identify the response procedure applicable to the emergency (refer to *Form EP-16.01* through *Form EP-16.09*);
 - Identify/assign the Incident Commander:
 - This role shall be assumed by a member of the agency with the predominant role in the response, depending on the emergency;
 - If THR has the predominant response role, the Incident Commander position may be assumed by the LEMO Coordinator or assigned to another LEMO member who is better suited based on the particular emergency; and
 - Delegate certain LEMO leadership duties to the Incident Commander (e.g., leading the LEMO during response, notifying all agencies involved in the response, communicating with the REMO); and
 - Regularly update Council on emergency response progress and spending.
- The Incident Commander shall:
 - Chair LEMO Meetings (documented on Form EP-05: LEMO Meeting);
 - Assign LEMO members to ICS positions (<u>refer to section 12.3</u>);
 - Ensure applicable Partner Agencies are contacted for assistance;
 - Require LEMO members to log all actions taken and associated costs;
 - Require all health & safety practices and procedures to be fully followed during emergency response to protect the health & safety of workers and the public;
 - Hand out Position Checklists, requiring:
 - LEMO members to complete the duties applicable to their position on Form EP-06: LEMO Position Checklists;
 - Partner Agencies to complete the duties applicable to their position on Form EP-07: Partner Agency Position Checklist; and
 - Suggested improvements to the forms be submitted to the Scribe;
 - · Determine LEMO Meeting frequency; and
 - Ensure LEMO Meetings include updates from, and action plans for, all positions and Partner Agencies.



Community Emergency Plan

2024

14.3 Requesting GNWT Support

- When an emergency is too large or complex to handle at the local level, the Incident Commander shall request assistance from the REMO.
- The request for assistance from the South Slave REMO is done first by phone (867-872-6531), followed by submission of the <u>Community Government Request for GNWT Emergency Management Assistance</u> by email.

14.4 Volunteers

- Volunteers support the LEMO during emergencies in areas such as:
 - Evacuee hosting;
 - Hazard monitoring (e.g., flood watch);
 - Meal preparation;
 - · Recovery support; and
 - Transportation.
- The Logistics Chief oversees the management of volunteers. This includes inviting, registering, deploying, and tracking the hours of volunteers, both ahead of and during an emergency.
- Volunteers shall be registered, both for coordination purposes and to provide them with protection under the Workers' Compensation Act.
 - Volunteers shall be registered using Form EP-08: Volunteer Sign-up and shall be tracked on Form EP-09: Volunteer Registry.
 - Volunteers may be pre-registered, where required, to enable a more efficient emergency response.

14.5 Public & Media Relations

- THR emergencies will cause public concern and garner attention on social and/or mainstream media.
- The Information Officer shall address the public and the media regarding emergency response and arrange press conferences and media briefings.
- LEMO members, Partner Agencies, and all others involved in the emergency response shall not make any statements on behalf of THR on social media, to the public, or to the media. Questions shall instead be referred to the Information Officer.

Town of Hay River **Community Emergency Plan**

2024

15. Evacuation

15.1 Evacuation Types

- When the Local Emergency Management Organization (LEMO) deems the community, or an area of the community, too hazardous for people to remain, evacuation may be required:
 - Partial evacuation (i.e., evacuation within the community from one area to another) shall be managed by the LEMO.
 - Full evacuation (i.e., evacuation of the entire community to another community) shall be managed by the REMO.
 - Delayed evacuation and sheltering in place may be temporarily advised by the LEMO due to the potential impact of the emergency on road and air travel (e.g., severe weather, wildfire, smoke). Shelters shall be resistant to the impacts of the emergency and may include homes and/or an Evacuation Centre in a safe area with appropriate emergency mitigation measures in place.

15.2 Evacuation Notifications

- The LEMO issues up to four levels of evacuation notifications:
 - Evacuation Notice
 - Warns of a potential emergency, advises to prepare for evacuation should it be required.
 - Evacuation Alert
 - Warns of an emergency presenting increased risk to life and property, advises to be prepared to evacuate on short notice.
 - Advises evacuation of vulnerable residents.
 - Evacuation Order
 - Orders immediate evacuation due to an emergency presenting serious risk to life and property.
 - Offers evacuation assistance.
 - Can be issued without declaring a State of Local Emergency.
 - Evacuation All-Clear
 - Advises the emergency is under control, the Evacuation Order has been lifted, and it is safe to return.
 - Advises where to go for transportation arrangements.
- Evacuation notifications provide:
 - A description of the emergency and the affected area (i.e., part or all of the community);

HayRiver

Town of Hay River

Community Emergency Plan

2024

- · Recommended actions;
- The address for online evacuee registration;
- Instructions for those requiring evacuation assistance; and
- Ways to monitor updates online or by phone.
- o Evacuation notifications shall be issued:
 - By the LEMO, or by MACA if the LEMO is unable;
 - · With as much advance notice as possible; and
 - According to risk level lower level notifications may be bypassed in situations of higher risk.
- Evacuation notification templates are included on Form EP-13: Evacuation Notifications.

15.3 Vulnerable Populations

- Vulnerable populations are those residents who require special consideration, support, and attention during evacuation:
 - Hay River Health & Social Services Authority facilities patients, clients, and residents:
 - May require special facilities, resources, support, transportation, and placement in similar facilities.
 - Evacuation is governed by the Hay River Health & Social Services Authority and their facility evacuation plans.
 - South Mackenzie Correctional Centre inmates:
 - Require special security and transportation arrangements.
 - Evacuation is governed by the Department of Justice and their facility evacuation plan.
 - Vulnerable residents (e.g., elderly, homeless, those with health or mobility issues):
 - May require additional supports during evacuation (e.g., medical attendants, caregivers, family, equipment).
 - Shall be identified ahead of time, where possible, in collaboration with Partner Agencies (e.g., Hay River Health & Social Services Authority, Housing NWT, Indigenous governments).

15.4 Evacuation Priority

- Due to the additional time and arrangements required to evacuate, Vulnerable Populations shall be advised to evacuate during the Evacuation Alert phase, where possible.
- All remaining residents and visitors shall evacuate during the Evacuation Order phase.



Community Emergency Plan

2024

15.5 Evacuation Management

- Evacuation of residents shall be conducted as per Form EP-12: Evacuation Plan Checklist and shall include:
 - Warning residents of pending evacuation;
 - Contacting Partner Agencies;
 - Identifying and contacting Support Service Providers;
 - Identifying staff required to work onsite or remotely to maintain business continuity;
 - · Evacuating residents;
 - · Identifying available evacuee hosting; and
 - · Communicating a call to return.
- Evacuation methods are dependent on the emergency and its effect on community inhabitability and accessibility, as well as the availability of Partner Agencies to assist in the evacuation.

15.6 Evacuee Registration

- Evacuees shall be:
 - Encouraged to register; and
 - · Provided with the means to register.
- Evacuee registration shall be completed:
 - Online using the <u>GNWT Evacuee Registration Form</u> (preferred) a link to the portal shall be provided at <u>www.hayriver.com</u>; or
 - By completing and submitting Form EP-10: Evacuee Sign-up.
- Vulnerable residents shall be invited to pre-register.
- A list of evacuees shall be compiled and provided to the REMO:
 - From the GNWT Evacuee Registration portal; and/or
 - On Form EP-11: Evacuee Registry.

15.7 Evacuation Centres

- Evacuation Centres are typically group lodging facilities (e.g., recreation centres, school gymnasiums) that provide cots, blankets, washroom facilities, showers, and food services.
 - THR shall provide Evacuation Centres for evacuees who are unable to provide for themselves during evacuation, whether local or from another community.
 - Evacuees who are able to find their own accommodations shall do so at their own expense.



Community Emergency Plan

2024

- The Evacuee Division Supervisor shall manage Evacuation Centres as per Form EP-14: Evacuation Centre Checklist.
- Volunteers assisting with evacuee hosting shall be managed as per section 14.4.
- Disrespectful or disruptive behavior at an Evacuation Centre shall not be tolerated and may result in eviction. Evicted evacuees shall be responsible for arranging their own accommodations.
- While group lodging and cot sleeping is normally suitable for the majority of evacuees, some individuals may require alternate lodging arrangements due to health requirements.
 - Health care providers shall conduct health assessments of evacuees who may require alternate lodging, assessing:
 - Health and medical needs (i.e., health conditions that may require specific accommodations or medical attention);
 - Mobility and accessibility (i.e., whether the Evacuation Centre facilities are suitable given the person's physical condition); and
 - Special considerations (i.e., unique circumstances related to safety, family dynamics, or vulnerabilities that may be incompatible with group lodging).
 - Health care providers shall make recommendations for evacuees requiring alternate lodging, either:
 - Temporary accommodations for vulnerable residents, provided by Housing NWT;
 or
 - Commercial lodging.
- Evacuation Centres shall:
 - Be capable of hosting a large number of people with diverse needs;
 - Have cots and blankets available for sleeping;
 - Have onsite health personnel to complete health checks and provide basic health services;
 - Have procedures and facilities in place to accommodate pets;
 - · Have adequate washroom and shower facilities;
 - Have a food storage and cooking area; and
 - Be resistant to impact from the emergency. For example:
 - In a fire emergency, the facility should have a metal roof, have sprinklers available to set up on roof, be located in an area with lower fire risk, have smoke mitigation measures in place such as covering door gaps, turning off air exchange fans, and closing all windows and doors).
 - In a flood emergency, the facility should be located outside of the flood zone.



Community Emergency Plan

2024

16. Emergency Recovery

16.1 Description

- THR shall take the required steps to return to full operations and the provision of full municipal services as swiftly as possible, while assisting the community in adjusting to post-emergency realities. This includes:
 - Restarting normal operations;
 - Returning evacuees;
 - Assessing, repairing, and replacing damaged infrastructure and property; and
 - Reviewing the effectiveness of the emergency response.

16.2 Community Re-entry

- Detailed planning for evacuee re-entry is required prior to issuing the All-Clear notification (refer to section 15.2).
- Before allowing re-entry of evacuees, the Local Emergency Management Organization (LEMO) shall ensure the community is in a safe condition. This may require an advance team of workers with sufficient skills, time, and resources to ensure essential services are in place and assess the readiness of the community to receive remaining evacuees.
- If the degree of damage varies by area, a phased re-entry may be required as areas are declared safe for re-entry.
- A reception centre may be required to coordinate the return of certain individuals to their homes (e.g., those without personal transportation).

16.3 Emergency Debrief Meeting

- Along with the immediate need to return the community to normalcy, there is a longerterm goal of reducing future vulnerability.
- Following termination of an emergency, the LEMO shall hold an Emergency Debrief Meeting to assess the management of the emergency and identify opportunities for improvement:
 - Review the effectiveness of the emergency response;
 - Review any incidents that occurred during response;
 - Review the costs of the response;
 - Identify required improvements to the Community Emergency Plan; and
 - Identify required preventive measures.
- The meeting shall be documented on Form EP-15: Emergency Debrief.
 - Accountability shall be assigned for all corrective actions (i.e., responsible party and due date).



Community Emergency Plan

2024

- Partner Agencies may be invited to participate in the Emergency Debrief Meeting.
- o The LEMO Coordinator shall:
 - Chair the Emergency Debrief Meeting;
 - · Ensure corrective actions are assigned and completed; and
 - Present to Council an accounting of the costs of the emergency response.

16.4 Liability and Financial Considerations

- Liability
 - No action, including for equitable relief, lies for any action or omission done in good faith while carrying out a power or duty under the NWT Emergency Management Act, by:
 - The Minister or a person acting under the Minister's direction or authorization, including volunteers;
 - A person acting under a Local Authority's direction or authorization, including volunteers; or
 - The members of the GNWT Territorial Planning Committee (the body that leads emergency management planning for the GNWT).

Borrowing of Funds

- Subject to the NWT Cities, Towns and Villages Act, within 60 days after the
 declaration of a State of Local Emergency, the Local Authority, by bylaw, may
 borrow the necessary sums to pay expenses caused by the emergency and
 provided at the request of the Local Authority.
- This includes payment for services provided by the GNWT and/or the Government of Canada.

Disaster Assistance

- The <u>GNWT Disaster Assistance Policy</u> is a government-funded program that provides financial support to community governments, small businesses, and individuals in recovering from disasters and restoring damaged property to its predisaster condition.
- Application of the policy is determined by the Executive Council of the Northwest Territories following specific disaster events.
- Emergency response and recovery expenses are normally the responsibility of the Local Authority. Should the GNWT Disaster Assistance Policy be applied to an emergency, certain costs may be eligible for reimbursement. Detailed accounting records supporting the expenditures are required to determine eligibility for reimbursement.

Evacuation Cost Recovery

• Detailed records of all evacuation-related expenses and decisions shall be maintained (e.g. timesheets, contracts, proof of payment).

Town of Hay River Community Emergency Plan

2024



Expenses related to evacuation and hosting activities are the responsibility of THR;

- Should the *GNWT Disaster Assistance Policy* be applied to the emergency, evacuation and hosting expenses are an eligible category as part of a community claim.
- Where a Local Authority is requested to act as host community by the REMO or TEMO (i.e., to accommodate evacuees from another community), costs associated with hosting are eligible for reimbursement as per the <u>NWT</u> <u>Emergency Plan</u>, regardless of the application of the <u>GNWT Disaster Assistance</u> <u>Policy</u>.
- MACA's <u>Community Government Hosting Evacuees Grant</u> provides financial assistance to eligible community governments that host evacuees outside of a designated Evacuation Centre.
- Property Damage

however:

 Any real or personal property acquired, used, damaged, or destroyed by the Local Authority during the emergency response shall be compensated to the owner.

17. Training

- 17.1 ICS 100 Training (Incident Command System)
 - Required for all Local Emergency Management Organization (LEMO) members a minimum of once.
- 17.2 ICS 200 Training (Incident Command System)
 - Required for all Local Emergency Management Organization (LEMO) members a minimum of once.
- 17.3 Community Emergency Management Plan Training
 - Required for all LEMO members a minimum of once every three years.

18. Documentation

- Form EP-01: State of Local Emergency
- o Form EP-02: Partner Agency Agreement
- Form EP-03: Emergency Contacts
- o Form EP-04: Construction Equipment Resource List
- o Form EP-05: LEMO Meeting
- o Form EP-06: LEMO Position Checklists
- Form EP-07: Partner Agency Position Checklists



Community Emergency Plan

2024

- o Form EP-08: Volunteer Sign-up
- Form EP-09: Volunteer Registry
- Form EP-10: Evacuee Sign-up
- o Form EP-11: Evacuee Registry
- o Form EP-12: Evacuation Plan Checklist
- Form EP-13: Evacuation Notifications
- Form EP-14: Evacuation Centre Checklist
- Form EP-15: Emergency Debrief
- Form EP-16.01: Response Procedure All Hazards
- Form EP-16.02: Response Procedure Critical Service Interruption
- Form EP-16.03: Response Procedure Flood
- Form EP-16.04: Response Procedure Hazardous Materials Spill
- Form EP-16.05: Response Procedure Human Disease
- o Form EP-16.06: Response Procedure Severe Weather
- o Form EP-16.07: Response Procedure Structural Fire
- o Form EP-16.08: Response Procedure Transportation Incident
- o Form EP-16.09: Response Procedure Wildfire

19. References

- NWT Cities, Towns and Villages Act 2003
- NWT Community Emergency Plan Template 2024
- NWT Emergency Management Act 2018
- NWT Emergency Plan 2024
- NWT Hazard Identification Risk Assessment 2024
- THR By-law 2190-PS: Emergency Management

20. Development

Name		Position	Date
Developer:	E. Smith	Cavers Solutions Ltd.	
Reviewer:	T. Wright	Director of Protective Services	
Approver:	T. Wright	Director of Protective Services	



Community Emergency Plan

2024

21. Revision History

Version	Description	Approver	Issue Date
v. 01	Original document	T. Wright	



State of Local Emergency

Form EP-01

'		-					
State of Local Emergency							
	(describe emergency) (is especific area, or full community) of Ha						
Under the authority provided by So (i.e., Hay River Council) hereby:	ection 18(1) of the <i>NWT Emergency Ma</i>	nagement Act, the Local Authority					
☐ Declares a State of Loc	cal Emergency.						
☐ Renews the State of Lo	ocal Emergency.						
☐ Terminates the State of	Local Emergency.						
Council hereby authorizes a procu	rement budget of \$	for the emergency response.					
Local Authority Representative	Signature	Date & Time					
Instructions:							
1) LEMO Coordinator the South Slave RE	shall provide completed form to Head o	f NWT EMO immediately via					
2) LEMO Coordinator	shall ensure notification of residents usi	ng the template below.					
Р	ublic Announcement: State of Local I	Emergency					
•	ibe emergency) (is or was) the specific area, or full community) of Ha	•					
the Local Authority (i.e., Hay River	Council) hereby:						
☐ Declares a State of Lo	cal Emergency.						
☐ Renews the State of Lo	ocal Emergency.						

(For declaration & renewal only): The public is advised that for the duration of the emergency, the Local Authority (i.e., Council) may take any action deemed necessary, as authorized by the *NWT Emergency Management Act*.

☐ Terminates the State of Local Emergency.



Partner Agency Agreement

Form EP-02

1. Purpose

Under Section 10(2) of the *Emergency Management Act* (the Act), the Town of Hay River (THR) Local Authority is responsible for the development and implementation of the *Community Emergency Plan*. It is recognized that community emergencies can overwhelm THR capacities, and that interagency coordination is essential in emergency management for the protection of lives, property, and the environment.

As per Section 11 of the Act, a Local Authority may enter into agreements for the provision of services in the development or implementation of emergency plans or programs. The THR Local Emergency Management Organization (LEMO) is therefore proactively establishing agreements with Partner Agencies whose resources and support may be required in the emergency management cycle (i.e., prevention, preparedness, response, and/or recovery).

This document formalizes the arrangement between the THR LEMO and the Partner Agency. It sets out the terms and understanding related to the resources and support that will be provided by the Partner Agency for emergency management, should it be requested by the THR LEMO. This is not a legally binding agreement.

Parties
This Partner Agency Agreement ("Agreement") is made and entered into on this day of, 20 ("Effective Date") by and between:
The Town of Hay River Local Emergency Management Organization ("THR LEMO")
100-62 Woodland Drive, Hay River, NT, X0E 1G1
and
[Name of second party] ("Partner Agency")
[address]
Term
The term of this Agreement is a fixed term of a duration of three (3) years; commencing at 12:00 noon on the day of, 20 ("Commencement Date") and ending at 12:00 noon on the day of, 20 ("Termination Date").



Partner Agency Agreement

Form EP-02

4. Services and Support

In the event of a request for emergency management support by the THR LEMO, the Partner Agency shall make available the following facilities, expertise, services, and/or resources, as required:

Area of Support	Support	Details (e.g., quantity, duration, limitations)
☐ Prevention	☐ Fire mitigation ☐ Flood mitigation ☐ Other	
☐ Preparedness	☐ Annual <i>Emerg. Plan</i> review ☐ Attend planning meetings ☐ Other	
□ Evacuation	☐ Identify vulnerable residents ☐ Notification (door-to-door) ☐ Transportation coord. (air) ☐ Transportation coord. (land) ☐ Vehicles/transportation ☐ Other	
□ Evacuation Centre (hosting)	☐ Air purifiers ☐ Buildings ☐ Comfort care kits ☐ Commercial accommodation ☐ Communications equipment ☐ Cots, bedding ☐ Food, drinks, food services ☐ Generators ☐ Health assess evacuees ☐ Housing ☐ Janitorial ☐ PPE ☐ Registration ☐ Security ☐ Other ☐ Other	



Partner Agency Agreement

Area of Support	Support	Details (e.g., quantity, duration, limitations)
☐ Response (check	☐ Aggregate (e.g., gravel/sand)	
applicable emergencies)	☐ Airplanes	
	☐ Buildings	
☐ Critical service	☐ Communications equipment	
interruption (fuel, power, water)	☐ Communications provider	
power, water)	☐ Construction equipment	
☐ Flood	☐ Generators	
<u> П 1000</u>	☐ Helicopters	
☐ Hazardous	☐ Pet support	
materials spill	□ PPE	
	☐ Pumps, hoses	
☐ Human disease	☐ Road clearing	
(epi/pandemic)	☐ Search & rescue	
	☐ Security control	
☐ Severe weather	☐ Utility coordination	
	☐ Vacuum truck	
☐ Structural fire	☐ Vehicles	
	☐ Wildfire attack	
□ Transportation	☐ Other	
incident (air/road)	☐ Other	
	☐ Other	
☐ Wildfire		
	☐ Early Recovery (restoration of essential civic services)	
	☐ Mid-term Recovery (for partial damage)	
☐ Recovery	☐ Long-term Recovery (for significant damage)	
	☐ Damage assessment	
	☐ Evacuee re-entry	
	☐ Other	
	☐ Other	



Partner Agency Agreement

Form EP-02

5. Requests for Assistance

Requests for assistance shall be made to the following Partner Agency representative and shall include a detailed list of anticipated requirements, locations, and schedules:

[Name] [Position] [Phone] [Email]

6. Acknowledgement

In witness where below:	of the parties have executed this Ag	reement as of the date indicated	
Approved by:	THR LEMO Coordinator	_ Date:	
Approved by:		Date:	

[Partner Agency] [Position]

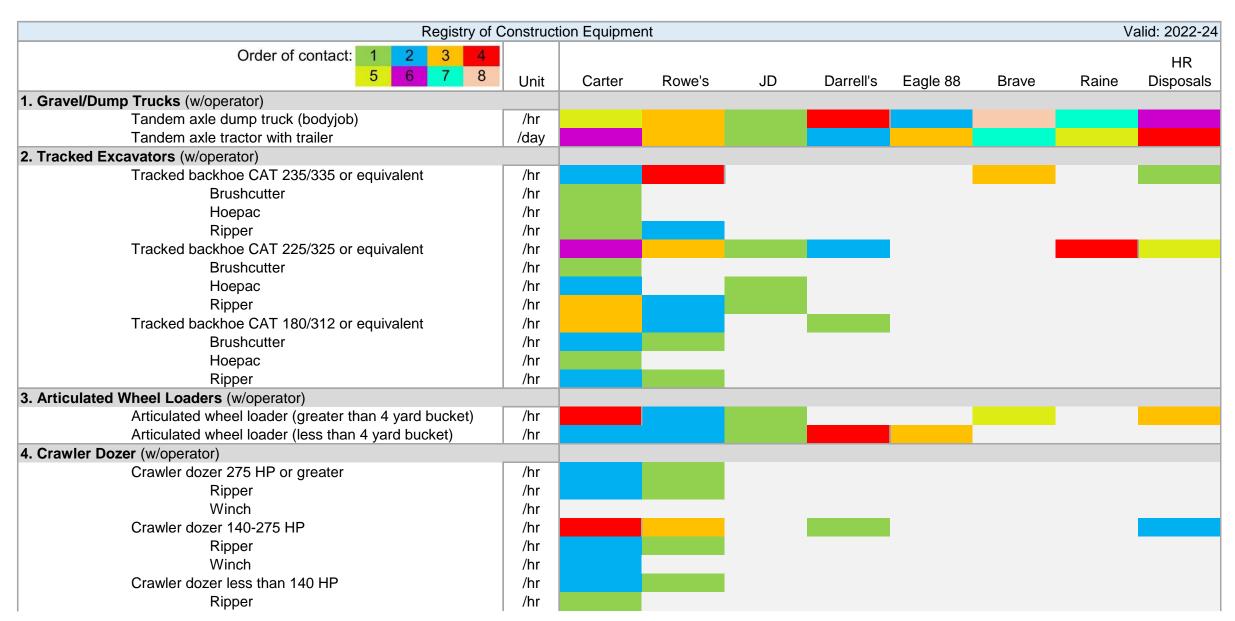
Emergency Contacts

Form EP-03

Available to LEMO members during emergency response/recovery.

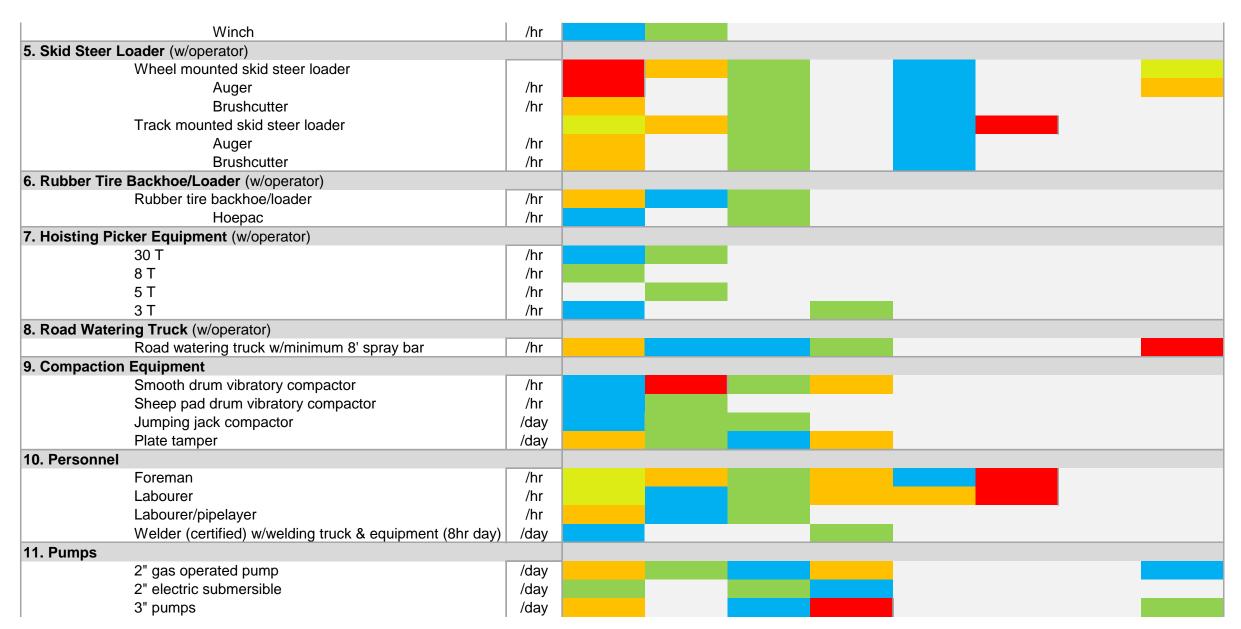


Community Emergency Plan Construction Equipment Resource List





Community Emergency Plan Construction Equipment Resource List





Community Emergency Plan Construction Equipment Resource List

4" pumps	/day				
6" pumps	/day				
12. Miscellaneous					
Pick-up truck	/hr	/day			
Pilot vehicle	/hr				
Light tower/generator	/hr	/day			
13. Grader (w/operator)					
CAT 140M motor grader or equivalent	/hr				



LEMO Meeting

Call to Order						
Emergency title:			Date: Click to enter			
Chair: Star		time:	End time:			
Scribe: Next mee		meeting date: Click to	enter Time:			
Agenda 1) Attendance		Information Officer	Incident ommander Safety Officer			
 Assign Incident Command System (ICS) position Position reports, action plans Partner Agency updates, action plans Set next meeting, adjourn 	ns	Planning Chief Site Commander Evacuee Division	Chief Chief Support Services Coordinator			

Attendance, Position Assignment					
Name ICS Position or Partner Agency					
	Incident Commander				
	- Information Officer				
	- Liaison Officer				
	- Safety Officer				
	Planning Chief				
	Operations Chief				
	- Site Commander				
	- Evacuee Division Supervisor				
	Logistics Chief				
	- Support Services Coordinator				
	Finance Chief				
	Partner Agency:				
	Partner Agency:				
	Partner Agency:				
	Partner Agency:				
	Partner Agency:				
	Partner Agency:				



Community Emergency Plan **LEMO Meeting**

ICS Position Updates, Action Plans			
Incident Commander	Update:		
	Action plan:		
Planning Chief	Update: (include after-hours continuity)		
Planning Chief	Action plan:		
Operations Chief	Update: (include end of day summary)		
Operations Chief	Action plan:		
	Update:		
Logistics Chief	Action plan:		
F: 01: (Update:		
Finance Chief	Action plan:		
Evacuee Division	Update:		
Supervisor	Action plan:		
Information Officer	Update: (public messaging, media briefing)		
	Action plan:		



Community Emergency Plan **LEMO Meeting**

	ICS Position Updates, Action Plans
Liaison Officer	Update:
	Action plan:
	Update:
Safety Officer	Action plan:
	Update:
Site Commander	Action plan:
Support Services	Update:
Coordinator	Action plan:
	Partner Agency Updates, Action Plans
	Update:
	Action plan:
	Update:
	Action plan:
	Update:



Community Emergency Plan **LEMO Meeting**

Partner Agency Updates, Action Plans			
	Action plan:		
	Update:		
	Action plan:		
	Update:		
	Action plan:		
_	Update:		
	Action plan:		

LEMO Position Checklists

Table of Contents

1.	LEMO Coordinator	. 2
2.	Incident Commander	. 3
3.	Information Officer	. 4
4.	Liaison Officer	. 5
5.	Safety Officer	. 6
6.	Planning Chief	. 7
7.	Operations Chief	. 8
8.	Site Commander	. 9
	Evacuee Division Supervisor	
11.	Logistics Chief	11
12.	Finance Chief	12



LEMO Position Checklists

Form EP-06

1. LEMO Coordinator

$\overline{\checkmark}$	Task
	Recommend declaration/renewal/termination of a State of Local Emergency to Council.
	 Once an emergency is declared by Council on Form EP-01: State of Local Emergency: Call a Local Emergency Management Organization (LEMO) meeting at Emergency Operations Centre (EOC), document on Form EP-05: LEMO Meeting. Send Form EP-01: State of Local Emergency to REMO Superintendent for furtherance to Head of NWT EMO.
	Activate the Community Emergency Plan.
	Assign an Incident Commander as per the applicable emergency response procedure in the Community Emergency Plan.
	Assume the ICS positions assigned by the Incident Commander, follow the applicable Position Checklists.



LEMO Position Checklists

Form EP-06

2. Incident Commander

V	Task
	Coordinate and manage overall emergency response.
	Schedule and chair regular Local Emergency Management Organization (LEMO) meetings at the Emergency Operations Centre (EOC), document on Form EP-05: LEMO Meeting.
	Assign ICS positions, document on Form EP-05: LEMO Meeting.
	 Assume responsibility for ICS positions not delegated. Normally assumes Planning Chief position.
	Distribute the applicable Response Procedure to all LEMO members (Forms EP-16.01 – EP-16.09).
	Determine support required by Partner Agencies. • Contact required Partner Agencies to request support
	Determine support required by Support Service Providers.
	Contact required Support Service Providers to request support.
	Determine if evacuation is required.
	Advise Operations Chief and Evacuee Division Supervisor to activate Evacuation Centres.
	Instruct LEMO members to track all emergency response actions and costs.
	Ensure accurate and complete documentation is maintained by the LEMO.
	Instruct LEMO members to not make any statements on behalf of THR on social media, to the public, or to the media.
	Public/media questions shall instead be referred to the Information Officer.
	Review and approve all information releases to the public, the media, and social media.
	 Determine objectives and strategies prioritized as follows: Life Safety Incident Stabilization Property and Environment Conservation
	Brief the Mayor and Council regularly.
	Be prepared to conduct media interviews.
	Consider requirement for a damage assessment expert.



LEMO Position Checklists

Form EP-06

3. Information Officer

$\overline{\checkmark}$	Task
	Report to and receive direction from the Incident Commander.
	 Ensure critical information is shared with stakeholders in a timely manner, including: Residents Media Social media
	Arrange press conferences and media briefings as required.
	Ensure all information shared is accurate.
	Receive approval from Incident Commander for public and media releases.



LEMO Position Checklists

Form EP-06

4. Liaison Officer

$\overline{\checkmark}$	Task
	Report to and receive direction from the Incident Commander.
	Establish contact with all Partner Agencies involved in the emergency response.
	If an external agency is the Incident Commander, work from their EOC if required and report back to the THR LEMO.
	Maintain detailed awareness of the state of the emergency response and planned actions.
	Maintain contact with external agencies and provide updates on the emergency response.
	Represent THR at external agency briefings/meetings, as required.
	Relay information and requests from external agencies to LEMO.



LEMO Position Checklists

Form EP-06

5. Safety Officer

V	Task
	Report to and receive direction from the Incident Commander.
	Acts as subject matter expert for all health & safety issues related to the emergency.
	Determine immediate health & safety requirements.
	Assist responders in hazard assessment and control, incident reporting.



LEMO Position Checklists

Form EP-06

6. Planning Chief

V	Task
	Report to and receive direction from the Incident Commander.
	Organize and facilitate Planning Meetings with the Operations Chief.
	Track resources.
	Determine, in consultation with the Operations Chief:
	 Long-term requirements for emergency response (e.g., staffing, weather forecasts, hazards). Strategies to successfully complete action plans documented in LEMO meetings.
	Ensure position action plans established at LEMO meetings are sufficient.
	Open facilities for reception or evacuation centres.
	Provide staff for the reception or evacuation centres.
	Coordinate food services.



LEMO Position Checklists

Form EP-06

7. Operations Chief

$\overline{\mathbf{A}}$	Task			
Res	Response			
	Report to and receive direction from the Incident Commander.			
	Ensure THR staff and contractors follow all applicable health & safety practices and procedures (no shortcuts).			
	Establish and maintain communication with the Site Commander.			
	Establish a communication link from the emergency site to the EOC.			
	 Determine, in consultation with the Planning Chief: Long term requirements for emergency response (e.g., staffing, weather forecasts, hazards, etc.). Strategies to successfully complete action plans documented in LEMO meetings. 			
	Direct operations and resources to achieve objectives.			
	With help from the Logistics Chief, manage procurement of necessary resources and equipment.			
	Coordinate operational groups, site activities, and required resources.			
	Coordinate monitoring and surveillance of potential or developing hazards.			
	Manage fire-fighting operations.			
	Conduct or support search and rescue activities (with assistance from volunteers).			
	Coordinate evacuations.			
	Identify threatened utilities.			
	Activate dangerous goods contacts as required			
	Ensure By-law Officer support for security and evacuation operations			
Rec	Recovery			
	Coordinate restoration of services and infrastructure.			
	Provide/arrange for construction resources and services.			
	Provide/arrange for transportation resources and services.			
	Arrange potable water shuttles.			
	Arrange shutdown/restoration of Town utilities and notify the public.			
	Conduct a damage assessment on public property.			
	Prioritize the restoration of critical infrastructure.			



LEMO Position Checklists

Form EP-06

8. Site Commander

$\overline{\mathbf{A}}$	Task
	Report to and receive direction from the Operations Chief.
	Establish site control.
	Identify and secure scene perimeter (in consultation with By-Law Officer and/or RCMP where applicable).
	Establish a site command post.
	Assess the overall situation and brief the Operations Chief.
	Manage emergency response activities at the emergency site.
	Ensure onsite health & safety.
	Establish communication links with all response managers on scene.
	Identify overall priorities to all response agencies and assign tasks.
	Coordinate support for the responders.
	Advise the Operations Chief of support required.
	Track personnel entering and leaving the incident site.
	Track resources entering and leaving the incident site.
	Receive updates from all response agencies on activities, damage, casualties, and resource needs.
	Provide situational updates to the Operations Chief.



LEMO Position Checklists

Form EP-06

9. Evacuee Division Supervisor

V	Task
	Report to and receive direction from the Operations Chief.
	Upon instruction from Operations Chief to commence evacuation: • Follow Form EP-12: Evacuation Plan Checklist.
	Upon instruction from Operations Chief to activate Evacuation Centre: • Follow Form EP-14 - Evacuation Centre Checklist.



LEMO Position Checklists

Form EP-06

11. Logistics Chief

$\overline{\mathbf{A}}$	Task
	Report to and receive direction from the Incident Commander.
	Participate in LEMO meetings and: • Identify service and support requirements. • Identify challenges with acquiring identified resources.
	Work with the Operations Chief to evaluate resources effectiveness and make necessary adjustments.
	Obtain required resources (e.g., personnel, equipment, transportation, etc.).
	 Monitor & maintain communication, computing, and network systems required for emergency response: Open V/UHF net and advise first responders it is open. Open HF net, if required, and advise participants it is open. Test all telephones. Test WIFI connection and email. Send advisories by email to REMO, NWT EMO, and emergency services that EOC communications are functioning.
	Alert major equipment suppliers as required.
	Provide/arrange for construction resources and services.
	Provide/arrange for transportation resources and services.
	Provide/arrange for demolition and route clearance.
	Arrange potable water shuttles.
	Establish contact with utilities and communication companies.
	Arrange shutdown/restoration of Town utilities and notify the public.
	Arrange alternate power and lighting for EOC and Site Commander.
	Review equipment resources committed and available.
	Provide a representative at the scene if required.
	Determine potential public services impact of the event.
	Conduct a damage assessment on public property.



LEMO Position Checklists

Form EP-06

12. Finance Chief

V	Task
	Report to and receive direction from the Incident Commander.
	Establish an event account code to capture operational costs.
	Ensure all incident costs are tracked and controlled.
	Identify financial code for operations to all concerned.
	Procure legal advice, as required.
	Liaise with insurance, as required.
	Assist the Logistics Chief and the Operations Chief with procurement issues.
	Determine the impact on operating budgets.
	Provide staff to open and support the Emergency Operations Centre (EOC).
	Identify the extraordinary economic impact of the event.



Partner Agency Position Checklists

Form EP-07

Table of Contents

1.	Businesses and Associations	2
2.	Canadian Coast Guard Auxiliary	3
3.	GNWT Department of Infrastructure (INF)	4
4.	Hay River District Education Authority (DEA)	5
5.	Hay River Health & Social Services Authority (HRHSSA)	6
7.	Housing NWT	7
9.	Human Resources Centre (HRDC)	8
10.	Indigenous Governments and Organizations	9
11.	RCMP	.10



Form EP-07

1. Businesses and Associations

V	Task	
	Share information on resources, capabilities and on-site or transported hazards.	
	Provide available resources to support response management, victim assistance, and relocation.	
	Manage onsite emergencies.	
	Advise authorities of real or potential public safety, property, or environmental dangers that could or do migrate offsite.	
	Provide technical experts.	



Form EP-07

2. Canadian Coast Guard Auxiliary

V	Task
	Support search and rescue operations.



Form EP-07

3. **GNWT** Department of Infrastructure (INF)

V	Task	
	Manage highway road closures.	
	Coordinate transportation for mass evacuations.	
	Secure the incident scene.	
	Provide an escort during a high risk evacuation.	



Form EP-07

4. Hay River District Education Authority (DEA)

V	Task	
	Disseminate emergency preparedness information to schools.	
	Manage student care and protection in on-site emergencies.	
	Supervise and care for students at temporary facilities.	
	Provide use of facilities to support victim assistance, evacuation, and reception.	
	Support access to school facilities and bussing for evacuation and registration centre needs.	
	Evacuate students in conjunction with Emergency Operations Centre (EOC).	
	Arrange alternate power for institutional needs.	



Form EP-07

5. Hay River Health & Social Services Authority (HRHSSA)

Ø	Task	
	Manage the registration of evacuees and the associated processes and tools.	
	Conduct health assessments on vulnerable residents, make recommendations for alternate lodging as required (e.g., Housing NWT, commercial lodging)	
	Provision of advice and assistance on health and social service-related information.	
	Manage emergency social services (registration and inquiry).	
	Assist in the provision of victim and family personal support services.	
	Identify special support program needs for recovery.	
	Dispatch medical resources to the scene and provide site medical care.	
	Disseminate all advisories regarding Public Health/Environmental Health.	
	Provide leadership in pandemic events.	
	Arrange medical evacuation (medevac).	
	Advise on evacuation priorities.	
	Provide casualty data.	
	Quarantines.	
	Temporary morgue (share with RCMP).	
	Determine need for augmentation.	
	Establish contact with the Emergency Operations Centre (EOC).	
	Provide Environmental Health advice to the Town.	
	Determine the capacity to receive patients.	
	Provide Ambulance – Hospital coordination.	
	Provide casualty data to the Coordinator.	
	Provision of advice and assistance to the LEMO to manage emergency social services (personal support services and registration).	
	Assist in the provision of victim and family personal services (i.e., outreach programs).	
	Identify special support program needs for recovery.	



Partner Agency Position Checklists

Form EP-07

7. Housing NWT

Ø	Task
	During evacuation, provide vacant housing as temporary accommodations for vulnerable residents (health care providers conduct health assessments on vulnerable residents who may be unable to stay in an Evacuation Centre and will make recommendations for evacuees requiring alternate lodging).
	Advise on the safety of shelter in preparation for evacuation and reoccupation.



Form EP-07

9. Human Resources Centre (HRDC)

V	Task	
	Assist the community in the recruiting, registration, and assigning of emergency workers.	
	Identify and recruit volunteers.	
	Train volunteers based on existing/required capacity and anticipated needs.	
	NOTE: There is an exchange of letters between GNWT and HRDC in which HRDC offers assistance with the registration and assignment of emergency workers.	



Form EP-07

10. Indigenous Governments and Organizations

V	Task	
	Assist in dissemination of information.	
	Translation.	
	Identify special social needs.	
	Advice on evacuation and reception.	
	Share traditional knowledge related to the emergency.	



Form EP-07

11. RCMP

V	Task	
	Assess and report on the degree of public danger.	
	Security of life, site, property, and evidence.	
	Support emergency Site Commander.	
	Site management when lead agency.	
	Coordination of ground search and rescue.	
	Traffic and crowd control.	
	Support/represent Medical Examiner (ME) and ensure Site Commander is aware of ME needs.	
	Identification and handling of dead.	
	Establish temporary morgue	
	Support rescue and evacuation operations.	
	Coordination of public ground search and rescue.	
	Assist casualty search activities coordinated by Fire Department.	
	Secure incident perimeter.	
	Control convergence.	
	Traffic and crowd control.	
	Advise Operations Chief of disposition.	
	Establish contact with the Emergency Operations Centre (EOC) and provide necessary liaison.	



Volunteer Sign-up

Name	Contact	Skills



Volunteer Sign-up

Form EP-08

Name	Contact	Skills

Skills (e.g., resident notification, hazard monitoring, evacuation centre, meal prep, registration, transportation).



Community Emergency Plan Volunteer Registry

Year:	Details			
Name	Phone	Email	Areas of Support	Notes



Evacuee Sign-up

Household Evacuee Primary Contact				
First name:	Last name: Date: Click to enter Time:		Date: Click to enter Time:	
Phone: Email:				
	Home A	Address		
Street address:				
City:	Territory:		Postal Code:	
Dep	endents (name, a	ge, sex, special nee	eds)	
	Special Nee	ds (describe)		
☐ Child care	☐ Child care ☐ Medical			
□ Clothing	□ Translation			
□ Dietary	□ Other			
□ Lodging	□ Other			
Evacuee Temporary Accommodation (choose one)				
 □ I do not currently have temporary accommodations. I am interested in Town-provided accommodations, the Hay River Community Centre, or the <i>Adopt an Evacuee</i> initiative. □ I have found accommodations and can provide the following contact information: Contact name:		formation: s:		
Acc	ommodation Loca	ation and/or Conta	cts	
То	be Completed by	Registration Age	nt	
☐ Click here if completed by a Reg	istration Agent			
First name:		Last name:		

Hay River

Community Emergency Plan Evacuee Registry

Event title:	Event title: Event date:					
Name	Address	Phone	Email	Dependents (name, age, sex, special needs: child care, clothing, dietary, lodging, medical, translation, other)	Accommodation Type	Temporary accommodation name, address, phone



Evacuation Plan Checklist

Purpose: movement, care, and safety of displaced residents.		
Emergency:	Name:	Date:

\square	Task	Responsible Party
	Required Response Resources	
	 LEMO positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander) Support Services Coordinator (Tourism Coordinator) 	Incident Commander
	Partner agencies: GNWT INF (traffic control, road closures) HR Animal Shelter (pet support) HR Health & Social Services Authority (patient/resident/client evac plans) HR Homeless Shelter (vulnerable population evacuation) HR Metis Government (vulnerable residents identification/evacuation) Housing NWT (lodging for vulnerable residents) K'atl'odechee First Nation (vulnerable residents identification/evacuation) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) Soaring Eagle Friendship Centre (evacuee hosting support) SMCC (inmate evacuation plan) West Point First Nation (vulnerable residents identification/evacuation)	Liaison Officer
	Other resources: • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • HRHSSA Facility Evacuation Plans • SMCC Facility Evacuation Plan	Logistics Chief



Evacuation Plan Checklist

V	Task	Responsible Party
	THR Business Continuity (staff required during evacuation): Onsite Equipment Operators (#) Facility Maintainers (#) Water Plant Operators (#) Remote Payroll (#)	Incident Commander
	2. Actions	
	Assess situation to determine evacuation requirements: Is evacuation needed? Full community or partial? List areas: When? Which evacuation notification to send: Notice, Alert, Order? What evacuation routes, methods (e.g., buses, planes)? What are the vulnerable populations (priority evacuees)? What instructions do residents need regarding power/water shut-offs, luggage restrictions, pet care, evacuee registration? What Support Service Providers are required to remain in operation? What other support is required?	Operations Chief Evacuee Division Supervisor
	 Notify MACA Regional Superintendent: Advise MACA Regional Superintendent of evacuation timeline, method and priority groups (867-872-6531) If full community evacuation required, MACA Regional Superintendent to identify host community and arrange for evacuation transportation 	Incident Commander MACA Regional Supt.
	 Contact Partner Agencies to coordinate evacuation resources: Traffic control, road closures (GNWT INF) Door to door resident notification (RCMP, Fire Department) Evacuation vehicles (e.g., buses, planes) Confirm vulnerable population evacuation plans: HRHSSA (to review and initiate Facility Evacuation Plans) SMCC (to review and initiate Facility Evacuation Plan) 	Liaison Officer Logistics Chief



Evacuation Plan Checklist

V	Task	Responsible Party
	 Vulnerable populations evacuation: Contact 2 vulnerable populations to confirm they are evacuating according to their facility plans: Hay River Health & Social Services Authority facilities South Mackenzie Correctional Centre Ensure/assist in evacuation of vulnerable residents as required (elderly, homeless, health/mobility issues) (collaborate with Indigenous governments, place messaging on websites) 	Logistics Chief Information Officer
	Contact Support Service Providers required to remain in operation during evacuation:	Support Services Coordinator
	Traffic control if evacuating by highway: Post INF vehicles at strategic points to close roads, direct traffic, and help maintain order	Operations Chief GNWT INF
	 Issue applicable Evacuation Notification via NWT Alert Use templates on Form EP-13: Evacuation Notifications: Evacuation Notice Evacuation Alert Evacuation Order Post evacuee registration link to www.hayriver.com Provide required additional messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) (e.g., prepare for evacuation, prepare emergency kits, prepare property for emergency, evacuation methods, priority evacuee groups, luggage restrictions, what to do with pets) Follow next steps for evacuation type (partial or full) 	Incident Commander Information Officer
	Partial evacuation required (i.e., to locations within the community) • Open Evacuation Centre • Follow Form EP-14: Evacuation Centre Checklist • Arrange transportation to Evacuation Centre for residents who cannot self-evacuate (e.g., buses, taxis, volunteers)	Evacuee Division Supervisor Logistics Chief Information Officer



Form EP-12

Evacuation Plan Checklist

V	Task	Responsible Party
	Full evacuation required (i.e., to another community):	Incident Commander
	Contact REMO for support (e.g., identify host community)Monitor airport runway conditions	Evacuee Division Supervisor
	 Arrange transportation for residents who cannot self-evacuate (e.g., buses, taxis, volunteers) 	Logistics Chief
	 Require all evacuees to register again with host community upon arrival 	Information Officer
	Door-to-door evacuation notification:	Operations Chief
	Approach all homes and businesses to advise to evacuate	RCMP
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Provide up-to-date information flow between LEMO and Partner Agencies involved in the response 	Liaison Officer
	Security control: • Provide security of evacuated areas.	RCMP
	Control traffic entering hazard areas	GNWT INF
0	 Public & media information Prepare clear, concise, and consistent media releases Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Maintain ongoing communications with displaced residents to keep them informed Prepare media releases Prepare speaking notes for interviewees 	Information Officer
	Cost tracking and reporting: • Keep a record of all decisions, financial details, and evacuation details	Finance Chief



Evacuation Notifications

Form EP-13

Evacuation Notice
Area:
Description: This notice is to advise Hay River residents and visitors of a (describe potential emergency) that may affect the (describe specific area, or full community) of Hay River. This may present an increased risk to life and property. Instructions: Hay River residents and visitors are advised: - Prepare for the emergency and for evacuation, should it be necessary (www.hayriver.com). - An Evacuation Alert and/or Evacuation Order may be issued at a later time. - Evacuee pre-registration for vulnerable residents is available at www.hayriver.com. - Monitor updates at www.hayriver.com, www.facebook.com/hayriver, or 1-833-699-0188.
Evacuation Alert
Area:
Description : A (describe emergency) is affecting the (describe specific area, or full community) of Hay River. This is expected to present an increased risk to life and property.
 Instructions: Hay River residents and visitors are advised: Prepare to evacuate on short notice. Vulnerable residents are advised to evacuate (www.hayriver.com). An Evacuation Order may be issued at a later time. Monitor updates at www.hayriver.com, www.facebook.com/hayriver, or 1-833-699-0188.
, <u></u>
Evacuation Order
Area:
Description : A (describe emergency) is occurring in/near the (describe specific area, or full community) of Hay River. There is a serious risk to life and property.
Instructions: Hay River residents and visitors are advised: - Evacuate immediately to (evacuation destination) Those needing transportation assistance should go to (evacuation staging area), or call 1-833-699-0188.

Evacuee registration is available at www.hayriver.com, or call 1-833-699-0188.

Monitor updates at www.hayriver.com, www.facebook.com/hayriver, or 1-833-699-0188.



Evacuation Notifications

Form EP-13

Area: ______ Description: The ______ (describe emergency) emergency affecting the ______ (describe specific area, or full community) of Hay River is now under control. The Evacuation Order has been lifted and it is safe to return. Instructions: Hay River residents are advised: - If outside of the community, report to _______ (reception centre) for transportation arrangements. - Monitor updates at www.hayriver.com, www.facebook.com/hayriver, or call 1-833-699-0188.



Evacuation Centre Checklist

Purpose: movement, care, and safety of displaced residents.			
Emergency:	Name:	Date:	

$\overline{\mathbf{A}}$	Task	Responsible Party					
[A]		Responsible Faity					
	Required Response Resources						
	 LEMO positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander) Support Services Coordinator (Tourism Coordinator) 	Incident Commander					
	 Partner agencies: HR Animal Shelter (pet support) HR Health & Social Services Authority (evacuee reg., health checks) HR Homeless Shelter (vulnerable population evacuation) Housing NWT (lodging for vulnerable residents) RCMP (security control) Soaring Eagle Friendship Centre (evacuee hosting support) 	Liaison Officer					
	Other resources: • Form EP-08: Volunteer Sign-up • Form EP-09: Volunteer Registry • Form EP-10: Evacuee Sign-up • Form EP-11: Evacuee Registry • # of volunteers for Evacuation Centre	Logistics Chief HRHSSA					
	2. Actions						
	Provide the following information to Evacuee Division Supervisor (if evacuees are coming from out of town, contact MACA Regional Superintendent for this information): • Number of residents displaced • Mode of transportation • Expected time of arrival • Special needs of any evacuees	Operations Chief					



Evacuation Centre Checklist

Arrange for required items: • Evacuation Centre (Community Centre or school) • RV parking • Food, drinks, cots, blankets, pillows, diapers, other supplies	Evacuee Division Supervisor Logistics Chief
 Call for volunteers: Call volunteers as needed to register evacuees, host billets, prepare and serve food, or bring supplies: Refer to Form EP-09: Volunteer Registry for registered volunteers Notify residents via website, social media if more volunteers needed Make Form EP-08: Volunteer Sign-up available to new volunteers Add new volunteers to Form EP-09: Volunteer Registry 	Logistics Chief
 Evacuee registration: Turn on online registration system, link on www.hayriver.com Register evacuees upon arrival at the Evacuation Centre using either:	HRHSSA Liaison Officer
Healthcare: • Provide social workers and nursing staff • Perform health checks as required • Provide care for those with special needs	HRHSSA
Alternate lodging for vulnerable residents: Provide available vacant housing for those assessed by HRHSSA as vulnerable residents requiring alternate lodging	Housing NWT
Communications • Ensure up-to-date information flow: ○ With community spokesperson (Mayor or SAO) ○ Between parties involved in reception efforts	Liaison Officer



Evacuation Centre Checklist

Public & media information	
 Prepare clear, concise, and consistent media releases Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Maintain ongoing communications with displaced residents to keep them 	Information Officer
informed	
Prepare media releases	
Prepare speaking notes for interviewees	
Security control:	Evenue Divinio
Take measures to protect the safety of evacuees	Evacuee Division Supervisor
Take measures to protect property in the Evacuation Centre	RCMP
Rope off and mark out-of-bounds areas	
Food services	
 Set up facilities to provide food and drinks to evacuees and/or to emergency responders 	Evacuee Division
Arrange for janitorial services	Supervisor
Procure food and drinks	Logistics Chief
Activate volunteers to prepare and serve food	
Slooping quarters	F Division
Sleeping quartersEquip sleeping area with cots, blankets, pillows	Evacuee Division Supervisor
Equip sleeping area with cots, plantets, pillows	
Donation centre	Evacuee Division
 Set up a centre to receive and distribute donations	Supervisor
Assign volunteers to operate the donation centre	Volunteer Chief
Notify public to donate	Information Officer
Pet care and comfort:	
Contact Hay River Animal Shelter for assistance in finding lodging for	Evacuee Division Supervisor
pets	Capervisor
 Cost tracking and reporting: Keep a record of all decisions, financial details, and evacuation details 	Finance Chief
• Neep a record or all decisions, infancial details, and evacuation details	



Emergency Debrief

Emergency Details						
Emergency title:				Date	: Click to enter	
Declared	Date: Click to enter	Time:	Terminated	Date: Click to er	nter	Time:
Scribe:			Next meeting	date: Click to er	nter	Time:
		Atten	idees			
	Name			Position or Partr	ner Ag	jency



Emergency Debrief

	Discussion Points			
Declarat	tion			
ϵ	How long after Council was notified of the emergency was the Emergency Council Meeting held?			
	How long after declaration did the LEMO meet?			
	How was the public notified of the emergency? Was it timely?			
	Was the impending hazard/risk monitored perfore the occurrence of the emergency?			
Evacuat	tion			
	Did the evacuation notice/alert/order to residents provide enough time to prepare?			
ii e g	Were residents provided with critical nformation on evacuation (e.g., where to evacuate to, safe evacuation routes, where to go for further info)? Was evacuation orderly? Any accidents?			
• V	Was the evacuation centre well-equipped?			
	Did Partner Agencies involved in the evacuation perform well?			
LEMO				
	Were the required Incident Command System (ICS) positions assigned?			
	Were ICS roles clearly identified and understood by all team members?			
• V	Were the right positions/people on the team?			
• V	Was LEMO meeting frequency adequate?			
	Was the Emergency Operations Centre (EOC) adequately equipped?			
r	Was support from the Regional EMO requested in a timely manner once LEMO capacity was exceeded?			



Emergency Debrief

Discussion Points		
 Partner Agencies & Support Service Providers What Partner Agencies were involved in the response? What were their roles? Did they perform their roles well? Were Support Service Providers involved? Did they perform well? Which were missing? Was coordination/communication satisfactory? 		
 Response Were Emergency Plan procedures followed? Were the proper resources deployed? Was the workload effectively distributed? Were all safety practices and procedures followed? Any incidents? 		
 Community Emergency Plan What went well with the Plan? What did not go well? Were the forms useful? Do the Position Checklists need improving? Does the Emergency Plan need improving? 		
 Communication Was information shared well between LEMO members and Partner Agencies? Was the information provided to the public and media timely, thorough, and frequent enough? Were communication technologies and methods sufficient? 		



Emergency Debrief

Discussion	on Points
 What were the major costs of response? Were the required funds readily available? Where were funds well-spent? Where can costs be reduced? 	
 Preventive Measures How did existing preventive measures perform? Are changes needed to existing measures? What additional measures are needed to prevent future emergencies of this type? 	
 What went well? What did not go well? What errors were made? What errors were avoided? What can be done better next time? 	



Emergency Debrief

	Notes			
	Correct	ive Actions		
	Action	Party	Date Due	Date Complete
1			Click to enter	Click to enter
2			Click to enter	Click to enter
3				
			Click to enter	Click to enter
4			Click to enter	Click to enter



ALL HAZARDS

Form EP-16.01

Major concerns: safety of lives, property, environment; service disruption, evacuation. (Covers emergencies with no specific response procedure, including erosion, snow load hazard, explosion, permafrost degradation, cyber-security event, animal disease, social action, earthquake, space debris).

Emergency:	Name:	Date:
=s.gssy.	11411161	Dato.

\square	Task	Responsible Party
	1. Required Response Resources	
	Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander)	Incident Commander
	 Partner Agencies required on LEMO: Coast Guard Auxiliary (rescue of stranded persons) GNWT INF (traffic control, road closures) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) 	Liaison Officer
	Partner Agencies to advise/consult as needed: • Enterprise, Hamlet of (neighbouring community) • GNWT ECC (wildfire fighting, spill regulator) • HR Animal Shelter (pet support) • HR District Education Authority (operator of schools) • HR Health & Social Services Authority (evacuee reg., health checks) • HR Homeless Shelter (vulnerable population evacuation) • HR Metis Government (local government organization) • Housing NWT (lodging for vulnerable residents) • K'atl'odechee First Nation (neighbouring community) • Northland Utilities Ltd. (power provider) • NorthwesTel (communications provider) • NWT Power Corporation (power provider) • Soaring Eagle Friendship Centre (evacuee hosting support) • Stittco Utilities (propane provider) • West Point First Nation (neighbouring community)	Liaison Officer



ALL HAZARDS

\square	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Helicopter company for reconnaissance • Road barricades	Logistics Chief
	2. Prevention/Mitigation	
	Emergency back-up power for critical infrastructure:	Incident Commander
	3. Preparedness	
	Community Emergency Plan Ensure all LEMO members are trained on, and all Partner Agencies have been provided with, the <i>Community Emergency Plan</i> so they are aware of their role and responsibilities in emergency management.	LEMO Coordinator
	Public awareness and education initiatives: Provide materials and/or forums to educate residents of proactive measures to take before, during, and after an emergency in order to reduce risk and hasten recovery	Assistant SAO
	Emergency communications systems: Ensure emergency communication systems for first responders and local emergency officials function correctly	LEMO Coordinator



ALL HAZARDS

\square	Task	Responsible Party
	4. Response	
	When a State of Local Emergency is declared by Council: • LEMO Coordinator: • Call LEMO meeting • Activate Emergency Operations Centre (EOC) • Activate Community Emergency Plan • Assign Incident Commander • Incident Commander: • Assign ICS Positions • Set LEMO meeting frequency	LEMO Coordinator Incident Commander
	Assess situation (aerial & ground patrol, data review) to determine: • Vulnerabilities of people, infrastructure, and the natural environment • Which Partner Agencies need to be engaged • Which Support Service Providers are required • What additional resources are needed • Risk of secondary events (e.g., utility or communications failure, erosion) • Whether evacuation is required (partial or full)	Incident Commander Operations Chief
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Ensure proper authorities have most current and accurate information on the incident, possible impacts, and the potential need for additional assistance Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Chief



ALL HAZARDS

V	Task	Responsible Party
	 Secure the incident scene: Keep onlookers and traffic away from the emergency site and out of danger Control access to the evacuation collection area to avoid congestion and potential safety issues Use barricades, signs, and public messaging to restrict access Secure scene for investigation if required 	Site Commander RCMP GNWT INF
	Respond to immediate threat: • Ensure people are safe • Conduct rescue or recovery • Remove or barricade dangerous structures, equipment, vegetation • Contain spills of hazardous substances • Conduct emergency repairs of critical infrastructure	Operations Chief
	If evacuation required: • Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents)	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Traffic control: Clear roads of snow, debris to allow safe vehicle movement Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings Coordinate routes for emergency vehicles	Logistics Chief GNWT INF
	 Rescue of stranded people: Ask residents via website and social media if any people are stranded Identify location of any stranded people through aerial/ground patrols, information from the public Pay particular attention to young, elderly, disabled Remove people from danger 	Information Officer Operations Chief Coast Guard Auxiliary



ALL HAZARDS

V	Task	Responsible Party
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer
	 Injury response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport injured parties to hospital Evacuate for medical treatment 	Operations Chief
	 Handling fatalities: Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA
	5. Recovery	
	 Return to evacuated area: Determine it is safe for residents to return Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications Ensure safe return of residents 	Operations Chief MACA Regional Supt.
	Damage assessment	Operations Chief ECC
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



CRITICAL SERVICES INTERRUPTION

Major concerns: safety of lives and property, transportation disruption, evacuation.			
(Covers fuel, power, water).			
Emergency: Name: Date:			

	·	
V	Task	Responsible Party
	1. Required Response Resources	
	 Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander) 	Incident Commander
0	 Partner Agencies required on LEMO: Coast Guard Auxiliary (rescue of stranded persons) GNWT ECC (wildfire fighting, spill regulator) GNWT INF (traffic control, road closures) HR Metis Government (local government organization) K'atl'odechee First Nation (neighbouring community) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) West Point First Nation (neighbouring community) 	Liaison Officer
	 Partner Agencies to advise/consult as needed: Enterprise, Hamlet of (neighbouring community) HR Animal Shelter (pet support) HR District Education Authority (operator of schools) HR Health & Social Services Authority (evacuee reg., health checks) HR Homeless Shelter (vulnerable population evacuation) Housing NWT (lodging for vulnerable residents) Northland Utilities Ltd. (power provider) NorthwesTel (communications provider) NWT Power Corporation (power provider) Soaring Eagle Friendship Centre (evacuee hosting support) Stittco Utilities (propane provider) 	Liaison Officer



CRITICAL SERVICES INTERRUPTION

V	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Construction contractors for underground utility repairs	Logistics Chief
	2. Prevention/Mitigation	
	 Provide educational materials to residents on protection of housing: Having a secondary heating source Draining piping systems in homes to prevent freezing and damage 	Assistant SAO
	Survey homes with alternate sources of heat: • Accommodate community residents without alternate sources of heat	Assistant SAO
	3. Preparedness	
	Advise residents to prepare for severe weather: • Residents devise own plans for alternative housing with family, friends, neighbors with wood stoves.	Assistant SAO
	4. Response	
	When a State of Local Emergency is declared by Council: • LEMO Coordinator: • Call LEMO meeting • Activate Emergency Operations Centre (EOC) • Activate Community Emergency Plan • Assign Incident Commander: • Incident Commander: • Assign ICS Positions • Set LEMO meeting frequency	LEMO Coordinator Incident Commander



CRITICAL SERVICES INTERRUPTION

V	Task	Responsible Party
0	Assess situation to determine: What services are interrupted (i.e., fuel, power, water) and for how long Vulnerabilities of people, infrastructure, and the natural environment Which Partner Agencies need to be engaged Which Support Service Providers are required What additional resources are needed Risk of secondary events (e.g., utility or communications failure, erosion) Whether evacuation is required (partial or full)	Incident Commander Operations Chief
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Chief
	 If evacuation required: Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents) 	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Traffic control: Clear roads of snow, debris to allow safe vehicle movement Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings Coordinate routes for emergency vehicles	Logistics Chief GNWT INF
	 Repairs and restoration of the service Coordinate with applicable service providers (e.g., utilities, communications providers, fuel providers) to restore services if issue is external Contract required equipment and competent/qualified workers to effect repairs (e.g., to underground utilities) if issue is internal 	Logistics Chief Operations Chief



CRITICAL SERVICES INTERRUPTION

V	Task	Responsible Party
	Rescue of stranded people: • Ask residents via website and social media if any people are stranded	Information Officer
	 Identify location of any stranded people through aerial/ground patrols, information from the public 	Operations Chief
	Pay particular attention to young, elderly, disabledRemove people from danger	Coast Guard Auxiliary
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing 	Information Officer
	 Prepare speaking notes for approved spokespersons Water and sewer services: Inform residents of boil water advisory Prepare to shut off water services if contamination enters water supply Issue a water conservation notice to residents when requested by Logistics Chief (e.g., limit water use to essential cleaning and consumption needs) If freezing outside and power/heat unavailable, assist homeowners with draining water lines to prevent freeze up 	Logistics Chief Information Officer Operations Chief
	 Injury response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport injured parties to hospital Evacuate for medical treatment 	Operations Chief Fire Department Ambulance HRHSSA
	 Handling fatalities Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA



CRITICAL SERVICES INTERRUPTION

Ø	Task	Responsible Party
	5. Recovery	
	Return to evacuated area:	
	Determine it is safe for residents to return	Operations Chief
	 Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications 	MACA Regional Supt.
	Ensure safe return of residents	
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



FLOOD

Major concerns: safety of lives and property, transportation disruption, evacuation.			
Emergency: Name: Date:			

Ø	Task	Responsible Party
	1. Required Response Resources	
	Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander)	Incident Commander
0	 Partner Agencies required on LEMO: Coast Guard Auxiliary (rescue of stranded persons) GNWT INF (traffic control, road closures) HR Metis Government (local government organization) K'atl'odechee First Nation (neighbouring community) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) West Point First Nation (neighbouring community) 	Liaison Officer
	Partner Agencies to advise/consult as needed: • Enterprise, Hamlet of (neighbouring community) • GNWT ECC (wildfire fighting, spill regulator) • HR Animal Shelter (pet support) • HR District Education Authority (operator of schools) • HR Health & Social Services Authority (evacuee reg., health checks) • HR Homeless Shelter (vulnerable population evacuation) • Housing NWT (lodging for vulnerable residents) • Northland Utilities Ltd. (power provider) • NorthwesTel (communications provider) • NWT Power Corporation (power provider) • Soaring Eagle Friendship Centre (evacuee hosting support) • Stittco Utilities (propane provider)	Liaison Officer



FLOOD

V	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Helicopter company for reconnaissance • Road barricades • Highway info signs • Construction contractors to construct berms	Logistics Chief
	2. Prevention/Mitigation	
	 Land use by-law: Ensure new developments are constructed outside of designated flood risk areas Restrict development within flood risk areas Utilize flood risk areas for non-critical facilities that can sustain flooding (e.g., playground) 	Council
	Building by-law: Institute standards for flood risk areas to require suitable foundation designs and floor heights to accommodate 100-year flood specifications	Council
	Berm construction: • Construct berms to protect critical infrastructure and private property	Director of PWS
	Advise residents: • Provide information on flood preparedness information	Assistant SAO
	Overdesign culverts in specified areas to more effectively channel flood water and minimize flooding	Director Public Works & Services GNWT INF



FLOOD

Ø	Task	Responsible Party
	3. Preparedness	
	Monitor changing breakup or flooding conditions to maintain situational awareness Provide early warning to residents in threatened areas so they can be prepared to respond accordingly Recommend threatened private property and critical infrastructure be protected against flooding or removed from the area	Director Protective Services Assistant SAO
	4. Response	
	 When a State of Local Emergency is declared by Council: LEMO Coordinator: Call LEMO meeting Activate Emergency Operations Centre (EOC) Activate Community Emergency Plan Assign Incident Commander Incident Commander: Assign ICS Positions Set LEMO meeting frequency 	LEMO Coordinator Incident Commander
	Assess situation (aerial & ground patrol, data review) to determine: • Vulnerabilities of people, infrastructure, and the natural environment • Which Partner Agencies need to be engaged • Which Support Service Providers are required • What additional resources are needed • Risk of secondary events (e.g., utility or communications failure, erosion) • Whether evacuation is required (partial or full)	Incident Commander Operations Chief
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Chief



FLOOD

V	Task	Responsible Party
	If evacuation required: • Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents)	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Traffic control: • Place barricades, signs, road closures, and traffic control personnel to	Logistics Chief
	isolate hazardous areas and provide warningsCoordinate routes for emergency vehicles	GNWT INF
	Rescue of stranded people: • Ask residents via website and social media if any people are stranded	Information Officer
	 Identify location of any stranded people through aerial/ground patrols, information from the public 	Operations Chief
	Pay particular attention to young, elderly, disabledRemove people from danger	Coast Guard Auxiliary
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer
	 Water and sewer services: Inform residents of boil water advisory Keep water and sewer pumps running as long as possible during flooding Issue a water conservation notice to residents when requested by Logistics Chief (e.g., limit water use to essential cleaning and consumption needs) 	Logistics Chief Information Officer
	Injury response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport injured parties to hospital Evacuate for medical treatment	Operations Chief



FLOOD

Ø	Task	Responsible Party
	 Handling fatalities Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA
	5. Recovery	
	 Return to evacuated area: Determine it is safe for residents to return Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications Ensure safe return of residents 	Operations Chief MACA Regional Supt.
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



HAZARDOUS MATERIALS SPILL

Major concerns: pollution, harm to wildlife, transportation disruption, evacuation.				
Emergency:		Name:	Date:	

Ø	Task	Responsible Party				
	1. Required Response Resources					
	Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander)	Incident Commander				
	 Partner Agencies required on LEMO: GNWT INF (traffic control, road closures) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) 	Liaison Officer				
	Partner Agencies to advise/consult as needed: Coast Guard Auxiliary (rescue of stranded persons) Enterprise, Hamlet of (neighbouring community) GNWT ECC (spill regulator) HR Animal Shelter (pet support) HR District Education Authority (operator of schools) HR Health & Social Services Authority (evacuee reg., health checks) HR Homeless Shelter (vulnerable population evacuation) HR Metis Government (local government organization) Housing NWT (lodging for vulnerable residents) K'atl'odechee First Nation (neighbouring community) Northland Utilities Ltd. (power provider) NorthwesTel (communications provider) NWT Power Corporation (power provider) Soaring Eagle Friendship Centre (evacuee hosting support) Stittco Utilities (propane provider) West Point First Nation (neighbouring community)	Liaison Officer				



HAZARDOUS MATERIALS SPILL

V	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Road barricades • Construction contractors to excavate & replace soil	Logistics Chief
	2. Prevention/Mitigation	
	Public education: Promote the appropriate handling and storage of hazardous materials Promote WHMIS training	GNWT ECC
	3. Preparedness	
	Spill preparedness: • Maintain sufficient sizes and numbers of spill kits and sorbents at field locations	LEMO Coordinator
	Consult GNWT ECC: • Ask for contingency planning should a bulk fuel tank have an uncontrolled release to ground or water	LEMO Coordinator
	4. Response	
	When a State of Local Emergency is declared by Council: • LEMO Coordinator: • Call LEMO meeting • Activate Emergency Operations Centre (EOC) • Activate Community Emergency Plan • Assign Incident Commander • Incident Commander: • Assign ICS Positions • Set LEMO meeting frequency	LEMO Coordinator Incident Commander



HAZARDOUS MATERIALS SPILL

V	Task	Responsible Party
0	Assess situation (aerial & ground patrol, data review) to determine: • Vulnerabilities of people, infrastructure, and the natural environment • Which Partner Agencies need to be engaged • Which Support Service Providers are required • What additional resources are needed • Risk of secondary events (e.g., fire, health risk) • Whether evacuation is required (partial or full)	Incident Commander Operations Chief
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Officer
	 If evacuation required: Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents) 	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Traffic control: Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings Coordinate routes for emergency vehicles	Logistics Chief GNWT INF
	 Rescue of stranded people: Ask residents via website and social media if any people are stranded Identify location of any stranded people through aerial/ground patrols, information from the public Pay particular attention to young, elderly, disabled Remove people from danger 	Information Officer Operations Chief Coast Guard Auxiliary



HAZARDOUS MATERIALS SPILL

Ø	Task	Responsible Party
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer
	Water and sewer services: Inform residents of boil water advisory Prepare to shut off water services if contamination enters water supply	Logistics Chief Information Officer
	 Prevent spread of contamination: Determine the spilled product Shut off source of spill if safe to do so Deploy suitable sorbents and spill kits to prevent spread Isolate area from the public Report the spill to GNWT ECC via the NWT 24-hour Spill Line (submit the Spill Report Form or call 867- 920-8130) Procure resources to clean up impacted soil (e.g., vacuum trucks, excavators, dump trucks, sorbents) 	Logistics Chief
	 Confirmatory sampling and backfilling: Procure an environmental company to take samples to confirm all contamination was removed Backfill excavation with clean soil once analysis results return Notify ECC the cleanup is complete 	Logistics Chief
	5. Recovery	
	 Return to evacuated area: Determine it is safe for residents to return Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications Ensure safe return of residents 	Operations Chief MACA Regional Supt.
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



HUMAN DISEASE

Major concerns: safety of lives, transportation disruption, healthcare overload, evacuation, civil disorder.				
(Covers epidemic, pandemic).				
Emergency: Name: Date:				

$\overline{\mathbf{V}}$	Task	Responsible Party
_	1. Required Response Resources	responding runty
	Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander)	Incident Commander
	 Partner Agencies required on LEMO: GNWT INF (traffic control, road closures) HR Health & Social Services Authority (evacuee reg., health checks) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) 	Liaison Officer
	Partner Agencies to advise/consult as needed:	Liaison Officer



HUMAN DISEASE

V	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre	Logistics Chief
	2. Prevention/Mitigation	
	 Health promotion: Educate the public on frequent hand washing, proper cough etiquette to avoid the spread of germs, available medicines and vaccinations Present information in schools, health care facilities, and other public places via online, public displays, radio Provide health messaging presentation to the LEMO 	HRHSSA
	 Protect staff: Place protection between frontline staff and customers such as physical barriers, increased distance, and/or personal protective equipment Communicate and attend meetings virtually rather than in person Conduct routine surface cleaning of frequently touched surfaces and objects Assess the need to modify, postpone, or cancel mass gatherings 	HRHSSA
	3. Preparedness	
	Health Centre preparedness: • Maintain sufficient supplies for managing infectious disease outbreaks (e.g., medicines, vaccines, masks, gloves)	HRHSSA
	Plan for the maintenance of business continuity during disease outbreak: Develop a plan to maintain business continuity Review human resources policies for alternative work measures (e.g., working remotely)	LEMO Coordinator
	 Maintain situational awareness Monitor community for impacts as a result of health emergency (e.g., community concern, supply shortages) Implement a regular status check-in with HRHSSA and the MACA Regional Superintendent to ensure situational awareness 	LEMO Coordinator HRHSSA

HUMAN DISEASE

Ø	Task	Responsible Party
	4. Response	
	When a State of Local Emergency is declared by Council: • LEMO Coordinator: • Call LEMO meeting • Activate Emergency Operations Centre (EOC) • Activate Community Emergency Plan • Assign Incident Commander • Incident Commander: • Assign ICS Positions • Set LEMO meeting frequency	LEMO Coordinator Incident Commander
	Assess situation to determine: • Vulnerabilities of people, infrastructure, and the natural environment • Which Partner Agencies need to be engaged • Which Support Service Providers are required • What additional resources are needed • Risk of secondary events (e.g., civil disorder) • Whether evacuation is required (partial or full)	Incident Commander Operations Chief HRSS
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Officer
	Investigate disease: Identify disease and its vector Monitor the potential spread Isolate immediate area Methods of control	HRSS
	 Maintain business continuity: Continue to provide services through alternative work arrangements (e.g., remote work) Work with suppliers to respond to supply chain impacts 	Operations Chief



HUMAN DISEASE

V	Task	Responsible Party
	If evacuation required: • Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents)	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Traffic control:	Logistics Chief
	 Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings Coordinate routes for emergency vehicles 	GNWT INF
_	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures (e.g., quarantine, distancing) Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer HRHSSA
	 Illness response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport ill parties to hospital 	Operations Chief
	Evacuate for medical treatment	HRHSSA
	 Handling fatalities Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA
	Establish temporary morgue (if required): • Protect bodies of deceased persons	HRHSSA



HUMAN DISEASE

Ø	Task	Responsible Party
	5. Recovery	
	Return to evacuated area:	
	Determine it is safe for residents to return	Operations Chief
	 Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications 	MACA Regional Supt.
	Ensure safe return of residents	
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



SEVERE WEATHER

Major concerns: safety of lives and property, utility failure, evacuation.			
Emergency: Name: Date:			

Task	Responsible Party
	responsible raity
1. Required Response Resources	
 Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander) 	Incident Commander
Partner Agencies required on LEMO: Coast Guard Auxiliary (rescue of stranded persons) GNWT INF (traffic control, road closures) HR Health & Social Services Authority (evacuee reg., health checks) HR Metis Government (local government organization) K'atl'odechee First Nation (neighbouring community) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) West Point First Nation (neighbouring community) 	Liaison Officer
Partner Agencies to advise/consult as needed: • Enterprise, Hamlet of (neighbouring community) • GNWT ECC (wildfire fighting, spill regulator) • HR Animal Shelter (pet support) • HR District Education Authority (operator of schools) • HR Health & Social Services Authority (evacuee reg., health checks) • HR Homeless Shelter (vulnerable population evacuation) • Housing NWT (lodging for vulnerable residents) • Northland Utilities Ltd. (power provider) • NorthwesTel (communications provider) • NWT Power Corporation (power provider) • Soaring Eagle Friendship Centre (evacuee hosting support) • Stittco Utilities (propane provider)	Liaison Officer



SEVERE WEATHER

V	Task	Responsible Party
0	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Road barricades • Construction contractors for road clearing	Logistics Chief
	2. Prevention/Mitigation	
	Provide educational materials to residents on protection of housing: Having a secondary heating source Draining piping systems in homes to prevent freezing and damage 	Assistant SAO
	Survey homes with alternate sources of heat: • Accommodate community residents without alternate sources of heat	Assistant SAO
	3. Preparedness	
	Advise residents to prepare for severe weather: • Residents devise own plans for alternative housing with family, friends, neighbors with wood stoves.	Assistant SAO
	4. Response	
	When a State of Local Emergency is declared by Council: • LEMO Coordinator: • Call LEMO meeting • Activate Emergency Operations Centre (EOC) • Activate Community Emergency Plan • Assign Incident Commander • Incident Commander: • Assign ICS Positions • Set LEMO meeting frequency	LEMO Coordinator Incident Commander

SEVERE WEATHER

V	Task	Responsible Party
0	Assess situation to determine: • Vulnerabilities of people, infrastructure, and the natural environment • Which Partner Agencies need to be engaged • Which Support Service Providers are required • What additional resources are needed • Risk of secondary events (e.g., utility or communications failure, erosion) • Whether evacuation is required (partial or full)	Incident Commander Operations Chief
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Chief
	 If evacuation required: Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents) 	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Traffic control: Clear roads of snow, debris to allow safe vehicle movement Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings Coordinate routes for emergency vehicles	Logistics Chief GNWT INF
	 Rescue of stranded people: Ask residents via website and social media if any people are stranded Identify location of any stranded people through aerial/ground patrols, information from the public Pay particular attention to young, elderly, disabled Remove people from danger 	Information Officer Operations Chief Coast Guard Auxiliary



SEVERE WEATHER

V	Task	Responsible Party
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer
	Injury response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport injured parties to hospital Evacuate for medical treatment	Operations Chief
	 Handling fatalities Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA
	5. Recovery	
	 Return to evacuated area: Determine it is safe for residents to return Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications Ensure safe return of residents 	Operations Chief MACA Regional Supt.
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



STRUCTURAL FIRE

Major concerns: safety of lives and property, transportation disruption, utility failure, evacuation.		
Emergency:	Name:	Date:

Ø	Task	Responsible Party
	1. Required Response Resources	
	Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander)	Incident Commander
	 Partner Agencies required on LEMO: Coast Guard Auxiliary (rescue of stranded persons) GNWT INF (traffic control, road closures) HR Health & Social Services Authority (evacuee reg., health checks) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) 	Liaison Officer
	Partner Agencies to advise/consult as needed:	Liaison Officer



STRUCTURAL FIRE

V	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Road barricades	Logistics Chief
	2. Prevention/Mitigation	
	Develop Fire Department:	Council South Slave Regional Assistant Fire Marshal School of Community
	 Equip buildings with fire prevention equipment: Equip all public buildings with fire extinguishers and smoke detectors Encourage residents to equip their homes with extinguishers and smoke detectors 	Government Council South Slave Regional Assistant Fire Marshal Assistant SAO
	 Land use by-law: Minimize risk by situating higher risk developments (e.g., fuel storage facility) in appropriate locations in the community 	Council
	Zoning by-law • Create zoning by-law to ensure bulk fuel storage is away from residential areas, bermed or double-walled, and fenced in	Council
	Public education: • Educate residents and businesses measures protect their homes and properties from fire	Fire Department South Slave Regional Assistant Fire Marshal
	Regulate fire permits and issue fire bans and: • Ensure any burning is monitored • Ban fires during high-risk fire season	Fire Department GNWT ECC

STRUCTURAL FIRE

\square	Task	Responsible Party
	3. Preparedness	
	 Implement Fire Smart guidelines in the wildland/urban interface areas: Maintain firebreaks and reduce underbrush in the areas surrounding the community Reduce the number of evergreen trees in high-risk areas within the community Advise residents to maintain property that is free of debris, tall grasses, underbrush, and more flammable trees close to buildings Establish a system of permitted fires within the community boundaries 	Fire Department GNWT ECC
	 Host a community Fire Smart Day: Community residents and volunteers to clean up brush, grasses, other fuel sources (jerry cans). Inform residents of personal preparedness measures to improve the fire safety of their homes and properties. Host a community contest for various age groups to promote youth participation. 	Fire Department Assistant SAO
	4. Response	
	When a State of Local Emergency is declared by Council: LEMO Coordinator: Call LEMO meeting Activate Emergency Operations Centre (EOC) Activate Community Emergency Plan Assign Incident Commander Incident Commander: Assign ICS Positions Set LEMO meeting frequency	LEMO Coordinator Incident Commander
	Assess situation to determine: Areas of risk Vulnerabilities of people, infrastructure, and the natural environment Which Partner Agencies need to be engaged Which Support Service Providers are required What additional resources are needed Risk of secondary events (e.g., utility or communications failure, erosion) Whether evacuation is required (partial or full)	Incident Commander Operations Chief



STRUCTURAL FIRE

\square	Task	Responsible Party
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on the LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Chief
	 If evacuation required: Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents) 	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Firefighting: • Coordination at the fire site.	GNWT ECC Fire Department
	 Secure the incident scene: Keep onlookers and traffic away from the emergency site and out of danger Control access to the evacuation collection area to avoid congestion and potential safety issues Use barricades, signs, and public messaging to restrict access Secure scene for investigation if required 	Site Commander RCMP GNWT INF
	 Traffic control: Clear roads of debris to allow safe vehicle movement Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings Coordinate routes for emergency vehicles 	Logistics Chief GNWT INF Fire Department



STRUCTURAL FIRE

Ø	Task	Responsible Party
	Injury response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport injured parties to hospital Evacuate for medical treatment	Operations Chief
	 Rescue of stranded people: Ask residents via website and social media if any people are stranded Identify location of any stranded people through aerial/ground patrols, information from the public Pay particular attention to young, elderly, disabled Remove people from danger 	Information Officer Operations Chief Coast Guard Auxiliary
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer
0	 Handling fatalities Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA
	5. Recovery	
	 Return to evacuated area: Determine it is safe for residents to return Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications Ensure safe return of residents. 	Operations Chief MACA Regional Supt.
	 Damage assessment Determine extent of damage Determine if the GNWT Disaster Assistance Program applies 	Operations Chief ECC



STRUCTURAL FIRE

V	Task	Responsible Party
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



TRANSPORTATION INCIDENT

Major concerns: safety of lives and property, transportation disruption, utility failure, evacuation.				
(Covers air, road incidents).				
Emergency: Name: Date:				

Ø	Task	Responsible Party		
	1. Required Response Resources			
	 Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander) 	Incident Commander		
	 Partner Agencies required on LEMO: Coast Guard Auxiliary (rescue of stranded persons) GNWT INF (traffic control, road closures) HR Health & Social Services Authority (evacuee reg., health checks) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) 	Liaison Officer		
	Partner Agencies to advise/consult as needed:	Liaison Officer		



TRANSPORTATION INCIDENT

V	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Road barricades • Highway info signs • Construction contractors to move vehicles, debris	Logistics Chief
	2. Prevention/Mitigation	
	Highway and traffic patrols:	GNWT INF
	 Reduce risk of speeders, overweight loads, non-roadworthy vehicles, impaired drivers through visible presence on roads and highways, check stops, patrols 	RCMP
	Public education: • Signs, brochures, advertisements encouraging safe, non-impaired driving	GNWT INF
	3. Preparedness	
	Emergency response exercises: • Participate in community mock air disaster exercises	LEMO Coordinator
	4. Response	
	When a State of Local Emergency is declared by Council: LEMO Coordinator: Call LEMO meeting Activate Emergency Operations Centre (EOC) Activate Community Emergency Plan Assign Incident Commander Incident Commander: Assign ICS Positions Set LEMO meeting frequency	LEMO Coordinator Incident Commander



TRANSPORTATION INCIDENT

Ø	Task	Responsible Party
0	Assess situation to determine: Areas of risk Vulnerabilities of people, infrastructure, and the natural environment Which Partner Agencies need to be engaged Which Support Service Providers are required What additional resources are needed Risk of secondary events (e.g., utility or communications failure, erosion) Whether evacuation is required (partial or full)	Incident Commander Operations Chief
	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on the LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Chief
	 If evacuation required: Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents) 	Incident Commander
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Firefighting: • Coordination at the fire site.	GNWT ECC Fire Department
	 Secure the incident scene: Keep onlookers and traffic away from the emergency site and out of danger Control access to the evacuation collection area to avoid congestion and potential safety issues Use barricades, signs, and public messaging to restrict access Secure scene for investigation if required 	Site Commander RCMP GNWT INF



TRANSPORTATION INCIDENT

V	Task	Responsible Party
	 Traffic control: Clear roads of debris to allow safe vehicle movement Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings 	Logistics Chief GNWT INF
	Coordinate routes for emergency vehicles	Fire Department
	Injury response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport injured parties to hospital Evacuate for medical treatment	Operations Chief
	Rescue of stranded people: • Ask residents via website and social media if any people are stranded	Information Officer
	 Identify location of any stranded people through aerial/ground patrols, information from the public 	Operations Chief
	Pay particular attention to young, elderly, disabledRemove people from danger	Coast Guard Auxiliary
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer
0	 Handling fatalities Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA
	5. Recovery	
	 Return to evacuated area: Determine it is safe for residents to return Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications Ensure safe return of residents. 	Operations Chief MACA Regional Supt.



TRANSPORTATION INCIDENT

Ø	Task	Responsible Party
	 Damage assessment Determine extent of damage Determine if the GNWT Disaster Assistance Program applies 	Operations Chief ECC
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief



WILDFIRE

Major concerns: safety of lives and property, transportation disruption, utility failure, evacuation.		
Emergency:	Name:	Date:

$\overline{\checkmark}$	Task	Responsible Party
	1. Required Response Resources	
	Incident Command System (ICS) positions: Incident Commander (Director of Protective Services) Evacuee Division Supervisor (Director of Recreation & Community Serv.) Finance Chief (Director of Finance) Information Officer (ASAO) Liaison Officer (SAO) Logistics Chief (Director of Public Works & Services) Operations Chief (Deputy Fire Chief) Planning Chief (Incident Commander)	Incident Commander
	 Partner Agencies required on LEMO: Coast Guard Auxiliary (rescue of stranded persons) GNWT ECC (wildfire fighting) GNWT INF (traffic control, road closures) HR Health & Social Services Authority (evacuee reg., health checks) HR Metis Government (local government organization) K'atl'odechee First Nation (neighbouring community) MACA Regional Superintendent (evacuation support) RCMP (resident notification, security control) SMCC (inmate evacuation plan) West Point First Nation (neighbouring community) 	Liaison Officer
	Partner Agencies to advise/consult as needed: • Enterprise, Hamlet of (neighbouring community) • HR Animal Shelter (pet support) • HR District Education Authority (operator of schools) • HR Homeless Shelter (vulnerable population evacuation) • Housing NWT (lodging for vulnerable residents) • Northland Utilities Ltd. (power provider) • NorthwesTel (communications provider) • NWT Power Corporation (power provider) • Soaring Eagle Friendship Centre (evacuee hosting support) • Stittco Utilities (propane provider)	Liaison Officer



WILDFIRE

Ø	Task	Responsible Party
	Other resources: • Form EP-12: Evacuation Plan Checklist • Form EP-13: Evacuation Notifications • Form EP-14: Evacuation Centre Checklist • # of volunteers for traffic control • # of volunteers for Evacuation Centre • Helicopter company for reconnaissance • Road barricades • Highway info signs • Construction contractors to construct berms • HRHSSA Facility Evacuation Plans • SMCC Inmate Evacuation Plan	Logistics Chief
	2. Prevention/Mitigation	
	 Land use by-law: Minimize risk by situating higher risk developments (e.g., fuel storage facility) in appropriate locations in the community 	Council
	Regulate fire permits and issue fire bans and: • Ensure any burning is monitored • Ban fires during high-risk fire season	Fire Department GNWT ECC
	3. Preparedness	
	 Implement Fire Smart guidelines in the wildland/urban interface areas: Maintain firebreaks and reduce underbrush in the areas surrounding the community Reduce the number of evergreen trees in high-risk areas within the community Advise residents to maintain property that is free of debris, tall grasses, underbrush, and more flammable trees close to buildings Establish a system of permitted fires within the community boundaries 	Fire Department GNWT ECC
	 Host a community Fire Smart Day: Community residents and volunteers to clean up brush, grasses, other fuel sources (jerry cans). Inform residents of personal preparedness measures to improve the fire safety of their homes and properties. Host a community contest for various age groups to promote youth participation. 	Fire Department Assistant SAO



WILDFIRE

V	Task	Responsible Party
	Educate residents on air quality procedures:	GNWT ECC
	4. Response	
	When a State of Local Emergency is declared by Council: • LEMO Coordinator: • Call LEMO meeting • Activate Emergency Operations Centre (EOC) • Activate Community Emergency Plan	LEMO Coordinator
	 Assign Incident Commander Incident Commander: Assign ICS Positions Set LEMO meeting frequency 	Incident Commander
0	Assess situation (aerial & ground patrol, data review) to determine: • Areas of risk • Vulnerabilities of people, infrastructure, and the natural environment • Which Partner Agencies need to be engaged • Which Support Service Providers are required • What additional resources are needed • Risk of secondary events (e.g., utility or communications failure, erosion) • Whether evacuation is required (partial or full)	Incident Commander Operations Chief GNWT ECC
0	 Interagency communications: Ensure up-to-date information flow with community spokesperson (Mayor or SAO) Contact Partner Agencies required on the LEMO Provide up-to-date information flow between LEMO and Partner Agencies involved in the response Keep MACA Regional Superintendent up-to-date on the incident, possible impacts, and the potential need for additional assistance Establish required local (e.g., telephone, internet, VHF, UHF) and long range (e.g., telephone, Internet, satellite phone, HF) communications links as circumstances require 	Liaison Officer Logistics Chief
	If evacuation required: • Follow Form EP-12: Evacuation Plan Checklist (includes notification of residents)	Incident Commander



WILDFIRE

V	Task	Responsible Party
	If Evacuation Centre required: • Follow Form EP-14: Evacuation Centre Checklist	Planning Chief
	Firefighting: • Coordination at the fire site.	GNWT ECC Fire Department
	 Secure the incident scene: Keep onlookers and traffic away from the emergency site and out of danger Control access to the evacuation collection area to avoid congestion and potential safety issues Use barricades, signs, and public messaging to restrict access Secure scene for investigation if required 	Site Commander RCMP GNWT INF
	 Traffic control: Clear roads of debris to allow safe vehicle movement Place barricades, signs, road closures, and traffic control personnel to isolate hazardous areas and provide warnings Coordinate routes for emergency vehicles 	Logistics Chief GNWT INF Fire Department
	Injury response: Provide first aid, comfort, shelter as required Conduct triage at site to determine medical priorities Transport injured parties to hospital Evacuate for medical treatment	Operations Chief
	 Rescue of stranded people: Ask residents via website and social media if any people are stranded Identify location of any stranded people through aerial/ground patrols, information from the public Pay particular attention to young, elderly, disabled Remove people from danger 	Information Officer Operations Chief Coast Guard Auxiliary
	 Inform public & media: Provide messaging to the public via website and social media, monitor Emergency Management Line (1-833-699-0188) Advise residents to execute preparedness procedures Prepare media releases, get approval before issuing Prepare speaking notes for approved spokespersons 	Information Officer



WILDFIRE

V	Task	Responsible Party
	 Handling fatalities Confirm death Provide for proper care and custody of human remains Identify temporary morgue if necessary Secure the scene for the Coroner's investigation Record evidence Provide proper notification of casualties to authorities, next of kin, and media 	RCMP HRHSSA
	5. Recovery	
	 Return to evacuated area: Determine it is safe for residents to return Issue Evacuation All-Clear notification as per Form EP-13: Evacuation Notifications Ensure safe return of residents. 	Operations Chief MACA Regional Supt.
	 Damage assessment Determine extent of damage Determine if the GNWT Disaster Assistance Program applies 	Operations Chief ECC
	Cost tracking and reporting: • Keep a record of all decisions and financial details	Finance Chief