



Prepare Your Property for Spring Breakup

Property owners should protect their property from flooding to reduce the likelihood of damages to their and neighbouring properties. This includes reducing environmental contamination caused by fuel spills.

The Town of Hay River Zoning and Building Bylaw specifies building construction requirements for properties in defined flood zones. Other activities to consider include:

- Move equipment, vehicles and belongings stored outside;
- Elevate supplies and equipment stored in garages and sheds;
- Install barriers to protect low lying assets;
- Prepare and check sump and/or other pumps;
- Install / inspect backflow valves;
- Pump out sewer tanks ahead following any evacuation alerts;
- Install weather protection sealant around the base of low-level doors and windows;
- Do not store your important documents in the basement;
- Remove toxic substances such as pesticides and insecticides from the flood area to prevent pollution;
- Take special precautions to safeguard electrical or propane heating.

Visit the Public Safety Canada Website www.getprepared.ca



Prepare Your Household for an Evacuation

Evacuation is the key response activity coordinated by the Town of Hay River to protect residents through flood events. Being prepared to evacuate with limited notice is important. Develop a plan for your family and practice it. Recognize that an evacuation may last for a week or longer between the end of April and mid May, and that access to your home, business, and community may not be possible.

If you or a household member will have special accommodation or travel needs during an evacuation, pre-register after the issue of an Evacuation Notice by calling 833-699-0188.

- Make a household emergency plan (www.getprepared.ca)
- Prepare a basic emergency kit (checklist attached);
- Ensure to include prescriptions and medications for all family members;
- Make temporary accommodation arrangements where possible;
 - If you plan to use an RV / Camper / Cabin, prepare it for use. Remove surrounding snow, check tires, fill propane tanks, etc.
 - Basic accommodations are provided at the declared community evacuation centre
- Prepare supplies and plan for handling of pets;
- Have sufficient clothing and essentials for family members packed;
- Keep vehicles fueled.

Visit the Public Safety Canada Website www.getprepared.ca



Emergency Kit Checklist

Assemble one...

Basic emergency kit shopping list:

- Water** — two litres of water per person per day (include small bottles)
- Food** that won't spoil, such as canned food, energy bars and dried foods (replace once a year)
- Manual can opener**
- Wind-up or battery-powered flashlight** (and extra batteries)
- Wind-up or battery-powered radio** (and extra batteries)
- First aid kit**
- Special needs items** — pet food, prescription medications, infant formula or equipment for people with disabilities
- Extra keys** for your car and house
- Cash** — include smaller bills, such as \$10 bills
- Emergency plan** — include a copy in your kit as well as contact information

...or buy one

You can buy an emergency kit online and in stores across Canada. St. John Ambulance and The Salvation Army have prepared an emergency kit which can be purchased at www.sja.ca or at retailers across Canada. Canadian Red Cross kits can be purchased at www.redcross.ca.

Consider these additional emergency kit supplies...

- Two additional litres of water per person per day for cooking and cleaning
- Candles and matches or lighter (place in sturdy containers and do not burn unattended)
- Change of clothing and footwear for each household member
- Sleeping bag or warm blanket for each household member
- Toiletries
- Hand sanitizer
- Toilet paper
- Utensils
- Garbage bags
- Household chlorine bleach or water purifying tablets
- Basic tools (hammer, pliers, wrench, screwdrivers, work gloves, pocket knife)
- Small fuel-operated stove and fuel
- Whistle (to attract attention)
- Duct tape





ANIMAL CARE DURING AN EMERGENCY

Arrange a safe haven for your pets in the event of evacuation. Remember, if it isn't safe for you, it isn't safe for your pets. They may become trapped or escape and be exposed to numerous life-threatening hazards.

WE ENCOURAGE YOU TO NOT LEAVE YOUR PETS BEHIND.

Emergency Pet Kits

Keep a container of pet supplies handy. This kit should be clearly labeled and easy to carry. Items to consider keeping in or near your pack include:

- 3-7 days' worth of canned (pop-top) or dry food
- Disposable litter trays (aluminum roasting pans are perfect)
- Litter or paper toweling
- Disposable garbage bags for clean-up
- Pet food dishes and water bowls
- Extra harness and leash
- Blanket (for scooping up a fearful pet)

Evacuation Preparation:

To minimize evacuation time, take these simple steps:

- Store your emergency pet kit and leashes as close to an exit as possible.
- Make sure all pets wear collars and tags with up-to-date identification.
- Always bring pets indoors at the first sign or warning of a disaster. Pets can become disoriented and wander away from home during a crisis.
- Call ahead to make arrangements for having your pet stay outside of the danger zone.

Make alternate arrangements to house your pet if you are unable:

- If you are unable to evacuate with your pets, make alternate arrangements ahead of the flood for their care at a safe location out of the flood zone.



Flood Evacuation Messaging

The Town of Hay River has identified 3 distinct evacuation messages to alert residents, organizations, and visitors of evolving community flood risks. Different actions are initiated through each message type.

Evacuation Notice

- Issued through general Town of Hay River public communications
- Community wide notification
- Signals that breakup activity has begun in the Hay River area
- Indicates a general flood risk to the community
- Residents, organizations, and visitors should execute flood preparedness activity
- Those with special needs can pre-register at 833-699-0188

Evacuation Alert

- Issued through general Town of Hay River public communications and the GNWT's NWT Alert System
- Typically issued for a defined area(s) of the community
- Indicates a heightened of risk of a potential flood event
- Residents, organizations, and visitors should closely monitor their environment and be prepared to evacuate on short or no-public notice
- Those with special needs can execute evacuation procedures

Evacuation Order

- Issued through general Town of Hay River public communications, GNWT's NWT Alert System, and Emergency Responders
- Residents, organizations, and visitors should execute evacuation procedures
- Register at Registration Centre, online, or by phone at 833-699-0188
- Travel to planned accommodation or Registration Centre. If assisted travel is required, contact Registration Centre at 833-699-0188



Flood Evacuation Procedure

1. An Evacuation Order* will be communicated to residents through Town of Hay River Facebook Page, Emergency Measures Email Subscription service (sign up at www.hayriver.com), 1-833-699-0188, NWT Alert System (ie. Cell phones), and by dispatched local emergency responders;
2. Gather household travel kits including medicines;
3. Gather basic emergency kit;
4. Gather pets and pet supply kit;
5. Shutoff propane tanks;
6. Contact Registration Centre at 1-833-699-0188, register online at www.hayriver.com/breakup, or visit Registration Centre at Hay River Community Centre (Rec Centre);
7. Travel to accommodation option. If assisted travel is required, contact Registration Centre at 1-833-699-0188.

*those with special needs should consider evacuation upon issue of an Evacuation Alert for their area. See "Flood Evacuation Messaging" document for more information.



EMERGENCY CONTACT NUMBERS

If emergency assistance is required in Hay River please use the following numbers:

FIRE – 874-2222

AMBULANCE – 874-9333

POLICE – 874-1111

To register your household during an evacuation or for transportation and/or accommodation assistance during an evacuation contact:

REGISTRATION CENTRE - 1-833-699-0188

Additional flood emergency information can be found at:

- www.hayriver.com/breakup
- Town of Hay River Facebook page
- Emergency Measures recorded message service at 1-833-699-0188
- The Emergency Measures Email subscription service (subscribe at www.hayriver.com)



2023 Flood Map

