



## Public Notice

Hay River Flood Update

Sunday May 15, 2022 – 1:00pm

**Residents of Hay River are to be advised that they should not return to the municipality at this time.** Municipal services hazard assessment has been completed. **The Town will provide a detailed reopening plan at 6PM this evening.** Residents are advised to stay where they are until these details are released.

Lift Station #1 zone (McRorie Rd. North to West Chanel Bridge (east of highway #2)): Water usage in areas where sewer service is compromised creates a risk of further backup issues and hinders the restoration of services. Sewer lines are impacted by silt buildup which is degrading the functionality of piped waste service.

Several areas of the Town are currently inaccessible, and water and sewer services are compromised. Boil water order is still in effect.

**If you are not directly involved with the disaster response process, do not return at this time.**

As we are entering the recovery phase, official updates will be provided once per day around noon, with special communications issued as needed.

Protective services are engaging in regular security patrols through neighborhoods.

Below will be an update by zone. It is critical that residents understand that their presence here is detrimental to our recovery effort. The sewer infrastructure system is interconnected, and wastewater will impact other zones. The Town has not confirmed the availability of essential services, including health, food, transportation etc.

- Vale Island Zone
  - Flooding risk has passed.
  - Access limited to rescue and recovery personnel. 450m of highway is compromised and currently closed. Estimated repair 1-2 days.
  - Airport- gravel runway functional – main strip not functional due to ice.
  - No power services to old town/west channel. General assessment of condition has occurred. Electrical service to be restored within 2-3 days.
  - Numerous propane tanks displaced; tanks turned off. Estimated work completion by Wednesday May 18.
- 553 area including Two Seasons/Castaways
  - Both lift stations now functional
  - Power on throughout excluding limited properties on Cranberry.
  - Two Seasons/Castaways – no power, no road accessibility. Crews are working on water treatment plant road today.

- Area from McRorie Dr. to West Channel Bridge (east of Highway 2) including Downtown.
  - No sewer service available.
  - Riverview Dr., Gaetz Dr. impassible. No road access.
  - Residents will not be permitted to return to this area until sewer services are restored.
  - Power distribution service still available in this zone, excluding downtown transformers which are being assessed today.
  - Irma Miron trail/ Ravine filled with river and wastewater (storm surge). 14 pumps have been running to clear water. Water level has dropped ~1ft in 24 hours. It is critical that residents of this area understand that any wastewater added to this system is collecting in the ravine. Extra fluid added will increase the recovery time.
  - Any one still residing or working in this area is requested to refrain from the use of sewer services. Contact the registration center for details on temporarily lavatory facilities.
- Area from McRorie Dr south through to Mile 5.
  - All infrastructure services online.
- Corridor Zone
  - No road access to Paradise Gardens. Road is closed.
  - Power distribution services are currently in place but may be disconnected at any time to allow electrical service inspection.
  - Mixed impact to services in other areas. Additional detail will be provided as available.

For those travelling in the region, please refer to <https://www.dot.gov.nt.ca/Highways/Highway-Conditions> for up-to-date highway conditions.

Volunteers looking to assist can reach Jill Morse at 867-876-0735. We are building a list to help with cleanup and other support.

Electrical and sewage risks will exist in many locations within the municipality where property flooding has occurred should exercise caution.

Town of Hay River Breakup Updates are scheduled for standard release at 12pm daily. Special updates may be released outside of these hours. Updates are available through [www.hayriver.com/breakup](http://www.hayriver.com/breakup), Emergency Measures Information / Registration Line at 833-699-0188, Hay River Facebook page, and through the Emergency Measures Email subscription service. This is a difficult time for our community. Please remember that people today are tired, worried and under a lot of stress. Be kind to one another. Take actions that are productive to getting through this together. We will provide estimated timelines for infrastructure repairs and a safe return to the Town once we have completed our hazard assessment.