

Hay River Reopening Plan

May 27, 2022, 4:00pm

Changes from yesterday's update:

- Restricted water and sewer services have been restored for Paradise Gardens. Monitoring of road conditions is occurring, and traffic is limited to local access and essential services for a portion of the roadway. A temporary road is in design stages and construction is scheduled to begin next week.
- Samaritans Purse and Town volunteer group will be completing residential construction debris pickup this weekend. To date, the Town volunteer group has completed debris pickup for over 35 properties.
- MACA Pathfinders will not be on site over the weekend and will return Tuesday to the Hay River Community Centre.

Private Property Disaster Recovery and Assistance

If a property sustained flooding, property owners should coordinate electrical and gas inspections before occupying. Inspectors can be reached through 867-767-9043. Please refer to the GNWT's "RETURNING HOME SAFELY AFTER FLOODING" checklist found at www.hayriver.com/breakup .

GNWT Pathfinders have been set up at the Hay River Community Centre. All impacted residents should register for an assessment, emergency repairs, and for Disaster Assistance at the Community Hall or by calling (867) 767-9161 ext. 21031. More information is available at <https://www.gov.nt.ca/en/newsroom/disaster-recovery-and-assistance>

Samaritans Purse has arrived in the community. They are a relief organization that accepts requests for emergency cleanup assistance to support homeowners with activities such as removing debris, drywall, mold remediation, and preparing homes for restoration work. They can be contacted at 833-738-7743.

The Town coordinated Volunteer Flood Cleanup Program is also available to assist with cleanup and dewatering. Call 1-833-699-0188 press option #3 to book these services.

It is suggested that ahead of any repair work, property owners take pictures of their property damage and contact their insurance company.

A supply of fans, dehumidifiers, and shop vacs are available for checkout at the donation center located at the Community Centre.

The Town of Hay River has developed a Disaster Clean-up & Debris Management Plan to guide property owners on safe practices for disposing of their flood based debris. Please review the plan at www.hayriver.com/breakup

Spill response materials are available from the GNWT and are located at the turn around at the end of west channel on the Mackenzie highway. Materials available include spill booms, spill pads, garbage bags and large contaminated soils bags. Please report spills to the NWT Spill line at 1-867-920-8130. Information on disposal methods for contaminated materials will be provided later.

Comfort and Care Services and Other Information

Registration and reception services, including the Donation Centre, are available at the Hay River Community Centre between the hours of 8am to 8pm Monday through Friday and 12pm to 6pm on weekends.

Food services are being offered at the Soaring Eagle Friendship Centre for those impacted by flooding.

Clothing, non-perishable foods, and supplies are available at the Donation Centre located on the Curling Ice Surface at the Hay River Community Centre. The Donation Centre is open daily between 10am and 2pm and 4pm and 8pm.

Washroom and shower services are available at the Hay River Community Centre.

An FAQ has been created and added to the www.hayriver.com/breakup page. It will be amended as new questions are asked.

Infrastructure and Utility Update

Lift Station #1 is now operational with reduced installed capacity and contingency. Several auxiliary systems within the building will need to be repaired and replaced in the coming months. The lift station will be continually monitored this week. All properties within the main town should now have water and sewer services restored. Please conserve your water usage at this time. Boil Water Advisory is still in effect. Anticipate increased colouration due to turbidity.

Hazard assessments of major infrastructure and utility distribution systems were completed by local utility and public works providers. These inspections do not include service inspections of private property.

The reopening plan considers the results of the distribution level inspections and the general safety of community zones. It does not consider risks that may be the result of individual property damage caused by flooding. Private property holders will need to schedule assessments of their property to ensure safe to occupy.

Upon return, if residents determine their home is not habitable due to flood damage, contact the Registration Center at 1-833-699-0188 for assistance. Midterm housing plans will be identified.

All residents will be permitted to return to the Town of Hay River. However, in some areas one or more critical service will not be available and some areas remain inaccessible.

It is critical that returning residents understand the specific services which are available at their property when deciding as to when it is appropriate to return.

Infrastructure and Utility Types Assessed

- Electrical Distribution Systems;
- Wastewater Systems;
- Road Systems.
- Water Systems.
- Heating Distribution Systems.

Risk Classifications

- Green: All utility and infrastructure systems functional.
- Yellow: One utility or infrastructure system compromised.
- Orange: Multiple utility and infrastructure systems non-functional.

Zone Summaries

Green Zones – All utility and infrastructure systems functional.

- All areas with exception of Paradise Gardens

Yellow Zones - One utility or infrastructure system compromised.

- Paradise Gardens
 - Road access to paradise gardens is limited to local traffic for residents accessing their properties and to essential service traffic. Town engineering is assessing the road and bank stability and is working on temporary road access with the GNWT.
 - Trucked water and sewer service is now available.
 - Power distribution network is online. Some properties require electrical inspections.

Orange Zones - Multiple utility and infrastructure systems non-functional.

- none