

Hay River Reopening Plan

May 26, 2022, 5:00pm

Changes from yesterday's update:

- Town and GNWT engineers have met to coordinate construction of a temporary road at Paradise Gardens that considers impact of erosion and predicted riverbank sloughing. Construction is scheduled to start next week.
- Samaritans Purse has arrived in the community. They are a relief organization that accepts requests for emergency cleanup assistance to support homeowners with activities such as removing debris, drywall, mold remediation, and preparing homes for restoration work. They can be contacted at 833-738-7743.
- Removal of a house blocking access to properties on Alaska Road in the West Channel has been completed. Water and sewer services to the impacted properties have been restored.
- Over 350 disaster recovery applications have been received by MACA Pathfinders. Over 150 assessments have been completed. Abatement contractors have started emergency repair work. Pathfinders will be on site at the Community Centre until 12pm Friday, returning next Tuesday.

Private Property Disaster Recovery and Assistance

If a property sustained flooding, property owners should coordinate electrical and gas inspections before occupying. Inspectors can be reached through 867-767-9043. Please refer to the GNWT's "RETURNING HOME SAFELY AFTER FLOODING" checklist found at www.hayriver.com/breakup .

GNWT Pathfinders have been set up at the Hay River Community Centre. All impacted residents should register for an assessment, emergency repairs, and for Disaster Assistance at the Community Hall or by calling (867) 767-9161 ext. 21031. More information is available at <https://www.gov.nt.ca/en/newsroom/disaster-recovery-and-assistance>

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The Town coordinated Volunteer Flood Cleanup Program is also available to assist with cleanup and dewatering. Call 1-833-699-0188 press option #3 to book these services.

It is suggested that ahead of any repair work, property owners take pictures of their property damage and contact their insurance company.

A supply of fans, dehumidifiers, and shop vacs are available for checkout at the donation center located at the Community Centre.

The Town of Hay River has developed a Disaster Clean-up & Debris Management Plan to guide property owners on safe practices for disposing of their flood based debris. Please review the plan at www.hayriver.com/breakup

Spill response materials are available from the GNWT and are located at the turn around at the end of west channel on the Mackenzie highway. Materials available include spill booms, spill pads, garbage bags and large contaminated soils bags. Please report spills to the NWT Spill line at 1-867-920-8130. Information on disposal methods for contaminated materials will be provided later.

Comfort and Care Services and Other Information

Registration and reception services, including the Donation Centre, are available at the Hay River Community Centre between the hours of 8am to 8pm Monday through Friday and 12pm to 6pm on weekends.

Food services are being offered at the Soaring Eagle Friendship Centre for those impacted by flooding.

Clothing, non-perishable foods, and supplies are available at the Donation Centre located on the Curling Ice Surface at the Hay River Community Centre. The Donation Centre is open daily between 10am and 2pm and 4pm and 8pm.

Washroom and shower services are available at the Hay River Community Centre.

An FAQ has been created and added to the www.hayriver.com/breakup page. It will be amended as new questions are asked.

Infrastructure and Utility Update

Lift Station #1 is now operational with reduced installed capacity and contingency. Several auxiliary systems within the building will need to be repaired and replaced in the coming months. The lift station will be continually monitored this week. All properties within the main town should now have water and sewer services restored. Please conserve your water usage at this time. Boil Water Advisory is still in effect. Anticipate increased colouration due to turbidity.

Hazard assessments of major infrastructure and utility distribution systems were completed by local utility and public works providers. These inspections do not include service inspections of private property.

The reopening plan considers the results of the distribution level inspections and the general safety of community zones. It does not consider risks that may be the result of individual property damage caused by flooding. Private property holders will need to schedule assessments of their property to ensure safe to occupy.

Upon return, if residents determine their home is not habitable due to flood damage, contact the Registration Center at 1-833-699-0188 for assistance. Midterm housing plans will be identified.

All residents will be permitted to return to the Town of Hay River. However, in some areas one or more critical service will not be available and some areas remain inaccessible.

It is critical that returning residents understand the specific services which are available at their property when deciding as to when it is appropriate to return.

Infrastructure and Utility Types Assessed

- Electrical Distribution Systems;
- Wastewater Systems;
- Road Systems.
- Water Systems.
- Heating Distribution Systems.

Risk Classifications

- Green: All utility and infrastructure systems functional.
- Yellow: One utility or infrastructure system compromised.
- Orange: Multiple utility and infrastructure systems non-functional.

Zone Summaries

Green Zones – All utility and infrastructure systems functional.

- All areas with exception of Paradise Gardens

Yellow Zones - One utility or infrastructure system compromised.

- none

Orange Zones - Multiple utility and infrastructure systems non-functional.

- Paradise Gardens
 - Road access to paradise gardens remains limited to local traffic for residents accessing their properties. Town engineering is assessing the road and bank stability and is working on temporary road access with the GNWT.
 - Considerable damage to over 1km of road surface with bank erosion and undercutting of bank. Impassable in some sections.
 - No trucked water or sewer service until road accessible by heavy vehicles.
 - Power distribution network is online. Some properties require electrical inspections.