

Hay River Reopening Plan

May 24, 2022, 5:00pm

All residents are strongly advised to read this document in its entirety to ensure that they fully understand the contents.

Changes from yesterday's update:

- Water services have been restored to Gatez Drive
- Flood impacted residents are reminded to contact the GNWT Pathfinders to register for an assessment and emergency repair work. This is in addition to contacting your insurance company. Pathfinders are located at the Hay River Community Centre in the Community Hall or by calling (867) 767-9161 ext. 21031
- Registration and reception services, including the Donation Centre, are available at the Hay River Community Centre between the hours of 8am to 8pm Monday through Friday and 12pm to 6pm on weekends.
- The Town of Hay River has developed a Disaster Clean-up & Debris Management Plan to guide property owners on safe practices for disposing of their flood based debris. Please review the plan at www.hayriver.com/breakup

Private Property Disaster Recovery

GNWT Pathfinders have been set up at the Hay River Community Centre. All impacted residents should register for an assessment, emergency repairs, and for Disaster Recovery and Assistance at the community hall or at <https://www.gov.nt.ca/en/newsroom/disaster-recovery-and-assistance>

Pathfinders are available to help guide property owners through the process and assist them with applications through the GNWT's Disaster Assistance Policy.

It is suggested that property owners take pictures of their property damage and contact their insurance company prior to any repairs.

If a property did sustain flooding, owners should have electrical and gas inspections completed before occupying. To contact the Electrical and Mechanical Safety Infrastructure inspectors, please contact 867-767-9043. Please refer to the GNWT's "RETURNING HOME SAFELY AFTER FLOODING" checklist found at www.hayriver.com/breakup .

Volunteer Flood Cleanup Program to assist with cleanup and dewatering. If you need help with your property, call 1-833-699-0188 press option #3.

Fans and Dehumidifiers: a supply of fans, dehumidifiers, and shop vacs are available for checkout at the donation center.

Spill Response- Volunteers have deployed several spill response materials on properties within the West Channel. Spill response materials from GNWT are available and located at the turn around at the end of west channel on the Mackenzie highway. Materials available include spill booms, spill pads, garbage bags and large contaminated soils bags. Please report spills to the NWT Spill line at 1-867-920-8130. Information on disposal methods for contaminated materials will be provided later.

The Town of Hay River has developed a Disaster Clean-up & Debris Management Plan to guide property owners on safe practices for disposing of their flood based debris. Please review the plan at www.hayriver.com/breakup

Comfort and Care Services and Other Information

Registration and reception services, including the Donation Centre, are available at the Hay River Community Centre between the hours of 8am to 8pm Monday through Friday and 12pm to 6pm on weekends.

Food services are being offered at the Soaring Eagle Friendship Centre for those impacted by flooding.

Clothing, non-perishable foods, and supplies are available at the Donation Centre located on the Curling Ice Surface at the Hay River Community Centre.

Washroom and shower services are available at the Hay River Community Centre.

An FAQ has been created and added to the www.hayriver.com/breakup page. It will be amended as new questions are asked.

The Premier and members of Cabinet toured the Hay River community Monday May 24th.

Infrastructure and Utility Update

Lift Station #1 is now operational with reduced installed capacity and contingency. Several auxiliary systems within the building will need to be repaired and replaced in the coming months. The lift station will be continually monitored this week. All properties within the main town should now have water and sewer services restored with the exception of some properties on Gatez Drive – crews are working on the issue at this time and expect restoration by May 24th.

Hazard assessments of major infrastructure and utility distribution systems were completed by local utility and public works providers. These inspections do not include service inspections of private property.

The reopening plan considers the results of the distribution level inspections and the general safety of community zones. It does not consider risks that may be the result of individual

property damage caused by flooding. Private property holders will need to schedule assessments of their property to ensure safe to occupy.

Upon return, if residents determine their home is not habitable due to flood damage, contact the Registration Center at 1-833-699-0188 for assistance. Midterm housing plans will be identified.

All residents will be permitted to return to the Town of Hay River. However, in some areas one or more critical service will not be available and some areas remain inaccessible.

It is critical that returning residents understand the specific services which are available at their property when deciding as to when it is appropriate to return.

Boil Water Advisory is still in effect. Anticipate increased colouration due to turbidity.

Infrastructure and Utility Types Assessed

- Electrical Distribution Systems;
- Wastewater Systems;
- Road Systems.
- Water Systems.
- Heating Distribution Systems.

Risk Classifications

- Green: All utility and infrastructure systems functional.
- Yellow: One utility or infrastructure system compromised.
- Orange: Multiple utility and infrastructure systems non-functional.

Zone Summaries

Green Zones – All utility and infrastructure systems functional.

- All areas with exception of Paradise Gardens

Yellow Zones - One utility or infrastructure system compromised.

- none

Orange Zones - Multiple utility and infrastructure systems non-functional.

- Paradise Gardens
 - Road access to paradise gardens remains limited to local traffic for residents accessing their properties. Town engineering is assessing the road and bank stability and is working on temporary road access. Surveying and preliminary engineering completed.
 - Considerable damage to over 1km of road surface with bank erosion and undercutting of bank. Impassable in some sections.

- No trucked water or sewer service until road accessible by heavy vehicles.
- Power distribution network is online. Some properties require electrical inspections.