

# Hay River Reopening Plan

May 22, 2022, 12:30pm

**All residents are strongly advised to read this document in its entirety to ensure that they fully understand the contents.**

Changes from yesterday in **Teal**

Spill Response- Volunteers have deployed several spill response materials on properties within the West Channel. Spill response materials from GNWT are available and located at the turn around at the end of west channel on the Mackenzie highway. Materials available include spill booms, spill pads, garbage bags and large contaminated soils bags. Please report spills to the NWT Spill line at 1-867-920-8130. Information on disposal methods for contaminated materials will be provided later.

Lift Station #1 update: The ravine has been dewatered allowing for entry to the lift station building. The access road to the lift station has been repaired permitting vehicles and equipment to access the building. The lift station wet well has been pumped empty and the facility cleaned. Extensive repairs to electrical and mechanical systems are currently underway. A replacement pump has been installed and variable drive replaced. Many auxiliary systems within the building will need to be repaired or replaced in time. However, main lift services will be brought online before full building restoration.

The best-case scenario for primary, partial service restoration is over the May long weekend. Testing and controlled return of water and sewer services to property owners under this scenario will take another 1-2 days to complete. If repairs to electrical and mechanical components are not successful and further replacement of equipment is required, timelines for downtime could be extended significantly – more information on timelines would be provided under that scenario.

Volunteer Flood Cleanup Program to assist with cleanup and dewatering. If you need help with your property, call 1-833-699-0188 press option #3.

Pathfinder Services - the Dept of MACA is at the Community Centre over the long weekend. All flood affected property owners should register their property for an assessment and emergency abatement work. These crews are in town now. Applications for Disaster Financial Assistance can be submitted through the Pathfinder.

Fans and Dehumidifiers: thanks to our friends at the Village of Fort Simpson, we have a supply of fans, dehumidifiers, and shop vacs available for checkout at the donation center.

Paradise Gardens: road access to paradise gardens remains limited to local traffic for residents accessing their properties. Town engineering is assessing the road and bank stability and is working on temporary road access

An FAQ has been created and added to the breakup page. It will be amended as new questions are asked.

## **Private Property Assessments and Abatement**

GNWT Pathfinders have been set up at the Hay River Community Centre. All impacted residents should register for an assessment, emergency repairs, and for Disaster Recovery and Assistance at the community hall or at <https://www.gov.nt.ca/en/newsroom/disaster-recovery-and-assistance>

Pathfinders are available to help guide property owners through the process and assist them with applications through the GNWT's Disaster Assistance Policy.

It is suggested that property owners take pictures of their property damage and contact their insurance company prior to any repairs.

If a property did sustain flooding, owners should have electrical and gas inspections completed before occupying. To contact the Electrical and Mechanical Safety Infrastructure inspectors, please contact 867-767-9043. Please refer to the GNWT's "RETURNING HOME SAFELY AFTER FLOODING" checklist found at [www.hayriver.com/breakup](http://www.hayriver.com/breakup) .

## **Infrastructure and Utility Update**

Hazard assessments of major infrastructure and utility distribution systems were completed by local utility and public works providers. These inspections do not include service inspections of private property.

The reopening plan considers the results of the distribution level inspections and the general safety of community zones. It does not consider risks that may be the result of individual property damage caused by flooding. Private property holders will need to schedule assessments of their property to ensure safe to occupy.

**All residents will be permitted to return to the Town of Hay River. However, in some areas one or more critical service will not be available and some areas remain inaccessible.**

**It is critical that returning residents understand the specific services which are available at their property when deciding as to when it is appropriate to return.**

Sewer and Water services are available at the Visitor Information Center for trailers and RVs. Washroom and shower services are available at the Hay River Community Centre.

For properties with water disconnected, property owners are reminded to turn off their hot water tanks.

Boil Water Advisory is still in effect. Anticipate increased colouration due to turbidity.

Upon return, if residents determine their home is not habitable due to flood damage, residents will be able to return to the host evacuation centers (Yellowknife, Fort Smith etc.) for short term accommodation. Contact the Registration Center at 1-833-699-0188 for assistance. Midterm housing plans will be identified.

## Infrastructure and Utility Types Assessed

- Electrical Distribution Systems;
- Wastewater Systems;
- Road Systems.
- Water Systems.
- Heating Distribution Systems.

## Risk Classifications

- Green: All utility and infrastructure systems functional.
- Yellow: One utility or infrastructure system compromised.
- Orange: Multiple utility and infrastructure systems non-functional.

## Zone Summaries

### Green Zones – All utility and infrastructure systems functional.

- Mile 5
- McRorie Rd. South through Miron Drive.
- Corridor (excluding Paradise Gardens)
- 553 including Saskatoon and Cranberry
- Industrial Area
- West Channel Bridge to Airport
- Downtown Core and Highway Commercial between Northwestel and Boardroom Restaurant - Schools will be closed.
- Old Town
- West Channel

### Yellow Zones - One utility or infrastructure system compromised.

**Piped water service disconnected until sewer services are restored.** Shower and washroom services will be available at the Hay River Community Centre for affected residents. Portable washrooms are available at various locations within the Yellow Zone.

- McRorie Rd. to West Channel Bridge east of highway #2 (Downtown Core and Highway Commercial between Northwestel and Boardroom Restaurant)
  - No water or sewer. Lift Station #1 offline. Assessment of electrical and mechanical assessment underway.

### Orange Zones - Multiple utility and infrastructure systems non-functional.

No trucked water or sewer service until road accessible by heavy vehicles. Shower and washroom services will be available at the Hay River Community Centre for affected residents.

- Paradise Gardens

- Considerable damage to over 1km of road surface with bank erosion and undercutting of bank. Impassable in some sections.
- Power distribution network – [Online](#).