

Hay River Reopening Plan

May 20, 2022, 2:00pm

All residents are strongly advised to read this document in its entirety to ensure that they fully understand the contents.

Changes from yesterday in **Teal**

Vale Island Zone including Lakeshore Drive and West Channel is now accessible. Power restored to properties where deemed safe by the Electrical Inspector.

Paradise Gardens preliminary engineering assessment completed. Town working with residents to establish temporary local access. **Survey underway, gravel being sourced.**

Lift Station #1 no longer submerged. Electrical and mechanical repairs underway.

Volunteer Flood Cleanup Program to assist with cleanup and dewatering. If you need help with your property call 1-833-699-0188 press option #3.

Food services are now available at the Soaring Eagle Friendship Centre.

Private Property Assessments and Abatement

GNWT Pathfinders have been set up at the Hay River Community Centre. All impacted residents should register for an assessment, emergency repairs, and for Disaster Recovery and Assistance at the community hall or at <https://www.gov.nt.ca/en/newsroom/disaster-recovery-and-assistance>

Pathfinders are available to help guide property owners through the process and assist them with applications through the GNWT's Disaster Assistance Policy.

It is suggested that property owners take pictures of their property damage and contact their insurance company prior to any repairs.

If a property did sustain flooding, owners should have electrical and gas inspections completed before occupying. To contact the Electrical and Mechanical Safety Infrastructure inspectors, please contact 867-767-9043. Please refer to the GNWT's "RETURNING HOME SAFELY AFTER FLOODING" checklist found at www.hayriver.com/breakup .

Infrastructure and Utility Update

Hazard assessments of major infrastructure and utility distribution systems were completed by local utility and public works providers. These inspections do not include service inspections of private property.

The reopening plan considers the results of the distribution level inspections and the general safety of community zones. It does not consider risks that may be the result of individual

property damage caused by flooding. Private property holders will need to schedule assessments of their property to ensure safe to occupy.

All residents will be permitted to return to the Town of Hay River. However, in some areas one or more critical service will not be available and some areas remain inaccessible.

It is critical that returning residents understand the specific services which are available at their property when deciding as to when it is appropriate to return.

Sewer and Water services are available at the Visitor Information Center for trailers and RVs. Washroom and shower services are available at the Hay River Community Centre.

For properties with water disconnected, property owners are reminded to turn off their hot water tanks.

Boil Water Advisory is still in effect. Anticipate increased colouration due to turbidity.

Upon return, if residents determine their home is not habitable due to flood damage, residents will be able to return to the host evacuation centers (Yellowknife, Fort Smith etc.) for short term accommodation. Contact the Registration Center at 1-833-699-0188 for assistance. Midterm housing plans will be identified.

Infrastructure and Utility Types Assessed

- Electrical Distribution Systems;
- Wastewater Systems;
- Road Systems.
- Water Systems.
- Heating Distribution Systems.

Risk Classifications

- Green: All utility and infrastructure systems functional.
- Yellow: One utility or infrastructure system compromised.
- Orange: Multiple utility and infrastructure systems non-functional.

Zone Summaries

Green Zones – All utility and infrastructure systems functional.

- Mile 5
- McRorie Rd. South through Miron Drive.
- Corridor (excluding Paradise Gardens)
- 553 including Saskatoon and Cranberry
- Industrial Area
- West Channel Bridge to Airport
- Downtown Core and Highway Commercial between Northwestel and Boardroom Restaurant - Schools will be closed.

- Old Town
- West Channel

Yellow Zones - One utility or infrastructure system compromised.

Piped water service disconnected until sewer services are restored. Shower and washroom services will be available at the Hay River Community Centre for affected residents. Portable washrooms are available at various locations within the Yellow Zone.

- McRorie Rd. to West Channel Bridge east of highway #2 (Downtown Core and Highway Commercial between Northwestel and Boardroom Restaurant)
 - No water or sewer. Lift Station #1 offline. Assessment of electrical and mechanical assessment underway.

Orange Zones - Multiple utility and infrastructure systems non-functional.

No trucked water or sewer service until road accessible by heavy vehicles. Shower and washroom services will be available at the Hay River Community Centre for affected residents.

- Paradise Gardens
 - Considerable damage to over 1km of road surface with bank erosion and undercutting of bank. Impassable in some sections.
 - Power distribution network – [Online](#).