

Hay River Reopening Plan

May 18, 2022, 1:00pm

All residents are strongly advised to read this document in its entirety to ensure that they fully understand the contents.

Changes from yesterday in **Teal**

Lift Station #1 no longer submerged. Electrical and mechanical assessment underway!

Department of Infrastructure is in progress of clearing “the Garage” from West Channel portion of Highway #2.

Power Restored to Water Treatment Plant.

Old Town (excluding Lakeshore Dr.) electrical service connections coming online today. Roads have been cleared.

Volunteer Flood Cleanup Program to assist with cleanup and dewatering. For assistance call 1-833-699-0188 press option #3.

Assessors are now in Town. All impacted residents should register for an assessment and for Disaster Recovery and Assistance at the community hall or at <https://www.gov.nt.ca/en/newsroom/disaster-recovery-and-assistance>

Private Property Assessments and Remediation

Details of procedures property owners should follow to assess properties are scheduled to be released early this week. A pathfinder will be available to help guide property owners through the process and assist them with applications through the GNWT’s Disaster Assistance Policy.

It is suggested that property owners take pictures of their property damage and contact your insurance company prior to any repairs.

If a property did sustain flooding, owners should have electrical and gas inspections completed before occupying.

To contact the Electrical and Mechanical Safety Infrastructure inspectors, please contact 867-767-9043. Please refer to the GNWT’s “RETURNING HOME SAFELY AFTER FLOODING” checklist found at www.hayriver.com/breakup .

GNWT Pathfinder has been set up. All residents who incurred property damage should register with them to begin assessment, emergency repairs, and access to disaster financial assistance. See <https://www.gov.nt.ca/en/newsroom/disaster-recovery-and-assistance>

Infrastructure and Utility Update

Hazard assessments of major infrastructure and utility distribution systems were completed by local utility and public works providers for the Town of Hay River. These inspections do not include service inspections of private property.

The reopening plan considers the results of the distribution level inspections and the general safety of community zones. It does not consider risks that may be the result of individual property damage caused by flooding. Private property holders will need to schedule assessments of their property to ensure safe to occupy.

Revisions are expected for the plan as information and conditions change. Most current version of the reopening plan can be found at www.hayriver.com/breakup .

Sewer and Water services are available at the Visitor Information Center for trailers and RVs.

For properties with water disconnected, property owners are reminded to turn off their hot water tanks.

Boil Water Advisory is still in effect. Anticipate increased colouration due to turbidity.

All residents will be permitted to return to the Town of Hay River. However, in some areas one or more critical service will not be available and some areas remain inaccessible.

It is critical that returning residents understand the specific services which are available at their property when deciding as to when it is appropriate to return.

Upon return, if residents determine their home is not habitable due to flood damage, residents will be able to return to the host evacuation centers (Yellowknife, Fort Smith etc.) for short term accommodation. Contact the Registration Center at 1-833-699-0188 for assistance. Midterm housing plans will be identified later.

Infrastructure and Utility Types Assessed

- Electrical Distribution Systems;
- Wastewater Systems;
- Road Systems.
- Water Systems.
- Heating Distribution Systems.

Risk Classifications

- Green: All utility and infrastructure systems functional.
- Yellow: One utility or infrastructure system compromised.
- Orange: Multiple utility and infrastructure systems non-functional.

Zone Summaries

Green Zones – All utility and infrastructure systems functional.

- Mile 5
- McRorie Rd. South through Miron Drive.
- Corridor (excluding Paradise Gardens)
- 553 including Saskatoon and Cranberry
- Industrial Area
- West Channel Bridge to Airport
- Downtown Core and Highway Commercial between Northwestel and Boardroom Restaurant - Schools will be closed.
- Old Town (excluding Lakeshore Dr.) – some residential properties will need power reconnected.

Yellow Zones - One utility or infrastructure system compromised.

Piped water service will be disconnected effective Tuesday morning to this area until sewer services are restored. Shower and washroom services will be available at the Hay River Community Centre for affected residents.

- McRorie Rd. to West Channel Bridge (Excluding Riverview Dr., Beaver Cres., Caribou Cres. And Gaetz Drive., and Downtown Core)
 - Lift Station #1 offline. Assessment of electrical and mechanical assessment began today.
- Riverview Dr., Beaver Cres., Caribou Cres. And Gaetz Drive
 - Road access to Riverview Drive restored through Gaetz drive only..
 - Lift Station #1 offline. Assessment of electrical and mechanical assessment began today.

Orange Zones - Multiple utility and infrastructure systems non-functional.

Piped water service will be disconnected effective Tuesday morning to this area until sewer services are restored. No trucked water or sewer service until road accessible by heavy vehicles. Shower and washroom services will be available at the Hay River Community Centre for affected residents.

- Paradise Gardens
 - Considerable damage to over 1km of road surface with bank erosion and undercutting of bank. Impassable in some sections. Estimated time to complete structural assessment of road within 7 days.
 - Power distribution network – Offline. Service renewal time dependant on road assessment.
 - Destruction of many homes and properties due to flooding
- Lakeshore Drive
 - No power, water, sewer

- West Point First Nation / West Channel
 - Highway to West Channel still closed
 - Propane service to be restored within 1 days
 - Power distribution network – Expected to be repaired 1-3 days.