

Hay River Reopening Plan

May 16, 2022, 12:00pm

All residents are strongly advised to read this document in its entirety to ensure that they fully understand the contents.

Private Property Assessments and Remediation

Details of procedures property owners should follow to assess properties are scheduled to be released early this week. A pathfinder will be available to help guide property owners through the process and assist them with applications through the GNWT's Disaster Assistance Policy.

It is suggested that property owners take pictures of their property damage and contact your insurance company prior to any repairs.

If a property did sustain flooding, owners should have electrical and gas inspections completed before occupying.

To contact the Electrical and Mechanical Safety Infrastructure inspectors, please contact 867-767-9043.

Please refer to the GNWT's "RETURNING HOME SAFELY AFTER FLOODING" checklist found at www.hayriver.com/breakup.

Infrastructure and Utility Update

Hazard assessments of major infrastructure and utility distribution systems were completed by local utility and public works providers for the Town of Hay River. These inspections do not include service inspections of private property.

The reopening plan considers the results of the distribution level inspections and the general safety of community zones. It does not consider risks that may be the result of individual property damage caused by flooding. Private property holders will need to schedule assessments of their property to ensure safe to occupy.

Revisions are expected for the plan as information and conditions change. Most current version of the reopening plan can be found at www.hayriver.com/breakup.

Sewer and Water services are available at the Visitor Information Center for trailers and RVs.

For properties with water disconnected, property owners are reminded to turn off their hot water tanks.

Boil Water Advisory is still in effect. Anticipate increased colouration due to turbidity.

Highway #2 – still closed to non-essential traffic. See <https://www.dot.gov.nt.ca/Highways/Highway-Conditions> for current conditions.

All residents will be permitted to return to the Town of Hay River. However, in some areas one or more critical service will not be available and some areas remain inaccessible.

It is critical that returning residents understand the specific services which are available at their property when deciding as to when it is appropriate to return.

Upon return, if residents determine their home is not habitable due to flood damage, residents will be able to return to the host evacuation centers (Yellowknife, Fort Smith etc.) for short term accommodation. Contact the Registration Center at 1-833-699-0188 for assistance. Midterm housing plans will be identified later.

Infrastructure and Utility Types Assessed

- Electrical Distribution Systems;
- Wastewater Systems;
- Road Systems.
- Water Systems.
- Heating Distribution Systems.

Risk Classifications

- Green: All utility and infrastructure systems functional.
- Yellow: One utility or infrastructure system compromised.
- Orange: Multiple utility and infrastructure systems non-functional.

Zone Summaries

Green Zones – All utility and infrastructure systems functional.

- Mile 5
- McRorie Rd. South through Miron Drive.
- Corridor (excluding Paradise Gardens)
- 553 including Saskatoon and Cranberry
- Industrial Area
- West Channel Bridge to Airport
- Downtown Core and Highway Commercial between Northwestel and Boardroom Restaurant - Schools will be closed.

Yellow Zones - One utility or infrastructure system compromised.

Piped water service will be disconnected effective Tuesday morning to this area until sewer services are restored. Shower and washroom services will be available at the Hay River Community Centre for affected residents.

- McRorie Rd. to West Channel Bridge (Excluding Riverview Dr., Beaver Cres., Caribou Cres. And Gaetz Drive., and Downtown Core)

- Lift Station #1 offline and submerged. Expected 3-4 days to access and then begin mechanical assessment.

Orange Zones - Multiple utility and infrastructure systems non-functional.

Piped water service will be disconnected effective Tuesday morning to this area until sewer services are restored. No trucked water or sewer service until road accessible by heavy vehicles. Shower and washroom services will be available at the Hay River Community Centre for affected residents.

- Riverview Dr., Beaver Cres., Caribou Cres. And Gaetz Drive
 - Road inaccessible, estimated time to restore road service is 3-4 days upon completion of dewatering ravine.
 - Lift Station #1 offline and submerged. Expected 3-4 days to access and then begin mechanical assessment.
- Paradise Gardens
 - Considerable damage to over 1km of road surface with bank erosion and undercutting of bank. Impassable in some sections. Estimated time to complete structural assessment of road within 7 days.
 - Power distribution network – Offline. Service renewal time dependant on road assessment.
 - Destruction of many homes and properties due to flooding
- Old Town including Lakeshore Dr.
 - Inaccessible – Road work underway- Expected to be accessible with in 1-2 days.
 - Propane service to be restored within 1-2 days
 - Power distribution network – Expected to be repaired within 1-2 days.
- West Point First Nation / West Channel
 - Inaccessible – Road work underway- Expected to be accessible with in 1-2 days.
 - Propane service to be restored within 1-2 days
 - Power distribution network – Expected to be repaired 2-4 days.